

KENNETH ALAN LACHLAN

CURRICULUM VITAE

Business Address:

Department of Communication
Arjona Hall
Unit 1259
337 Mansfield Road
Storrs, CT 06269-1259

E-mail: Kenneth.lachlan@uconn.edu
Academia.edu: uconn.academia.edu/KennethLachlan
LinkedIn: linkedin.com/in/kennethlachlan

Citizenship: [United States of America](#)
[United Kingdom of Great Britain and Northern Ireland \(dual\)](#)

Education

Doctor of Philosophy (Communication), 2003
Michigan State University, East Lansing, MI

Master of Arts (Mass Communication), 1999
Bowling Green State University, Bowling Green, OH

Bachelor of Arts (Communication/Sociology), 1997
Wake Forest University, Winston-Salem, NC

Academic Positions

Current Title: University of Connecticut, Department of Communication, Professor and Department Head

University of Connecticut, Department of Communication, Associate Professor, January 2015 to July 2017

University of Massachusetts Boston, Communication Department, Associate Professor and Founding
Department Chair, July 2009 to December 2014

Boston College, Communication Department, Assistant/Associate Professor, July 2003 to July 2009

Emerson College, Department of Marketing Communication, Adjunct Instructor, September 2004 to August
2005

Boston University, Department of Advertising, Public Relations, and Mass Communication, Adjunct Instructor,
September 2004 to May 2005

Michigan State University, Department of Communication, Graduate Assistant, August 1999 to July 2003

Bowling Green State University, Gerontology Department, Research Assistant, January 1999 to August 1999

Google Scholar Statistics (as of 4/24/2025)

	Career	Since 2020
Citations	9833	4262
h-Index	46	30
i10-index	91	78

Refereed Journal Articles

Lachlan, K.A., DiCairano, J., & Gilbert, C. (2025). Dependencies under pressure: Examining the impact of channel reliance on risk perceptions and information seeking during Hurricane Ian. *Journal of Emergency Management*. In press.

Spence, P.R., Lin, X., Lachlan, K.A., & Kauffmann, R. (2025). Quickening the shift from disruption to opportunity: Administrators and AI in higher education. *Communication Education*. In press.

Atkin, D., Lachlan, K.A., Stephen, T., & Lagoe, C. (2024). Mapping the ferment: Electronic media research in CIOs-indexed journals from 1970-2020. *Journal of the Association for Communication Administration*, 41, (1), 49-63.

Lachlan, K.A., DiCairano, J., & Spence, P.R. (2024). Looking beyond the television: Variability in information seeking patterns and mitigation behaviors during Hurricane Ian. *Progress in Disaster Science*, 23, 100336.

Spence, P.R., Lin, C., Lachlan, K.A., & DiCairano, J. (2024). Exemplification in communication research: Three studies examining influences and applications. *Communication Studies*, 76 (1), 72-88

Jin, X., Spence, P. R., & Lachlan, K. (2024). What and where do you learn about the baby formula shortage crisis? Exploring crisis communication patterns, influencers, and information resources. *Communication Studies*, 76 (1), 1-25.

Lachlan, K.A., DiCairano, J., & Gilbert, C. (2024). Examining the links between information sufficiency, news preferences, and protective behavior during Hurricane Ian. *Communication Studies*, 75 (3), 265-282.

Spence, P.R., Lin, X., Spates, S., Lachlan, K.A., & Kauffman, R. (2024). Examining perceptions and outcomes of AI versus human course assistant discussions in the online classroom. *Communication Education*, 72 (2), 121-142.

Ouimet, E., DiCairano, J., Lachlan, K.A., Burton, C., Walters, A., Barrett, J., & Ouimet, W. (2024). On the brink: Examining preemptive indicators of disaster vulnerability, Connecticut USA. *International Journal of Disaster Risk Research*, 101, 104276.

Lachlan, K.A. & Gilbert, C. (2023). Depth but not bias: Developing a scale to measure preferred sources for health news during the COVID pandemic. *Risk Analysis*, 43 (7), 1329-1338.

Lachlan, K.A., Hutter, E., Gilbert, C. & Spence, P.R. (2023). The impact of rumination on information seeking, depressive symptomology, and protective actions in response to COVID-19. *Journal of Emergency Management*, 21(3), 223-232.

Lachlan, K.A., Gilbert, C. Hutter, E. & Spence, P.R. (2023). The 2018 California Wildfires: Examining sex differences in response to crisis communication and underlying processes. *Atlantic Journal of Communication*. 31 (2), 85-96.

Gilbert, C., & Lachlan, K.A. (2023). The climate change risk perception model in the United States: A replication study. *Journal of Environmental Psychology*, 86, 101969

Spence, P.R., Lachlan, K.A., & Kaufmann, R. (2023). Testing the impact of identity masking in news accounts on perceptions of organizations and risks. *Electronic News*, 17 (1), 19-39.

Rainear, A., & Lachlan, K.A. (2023). The station scientist: Examining the impact of race and sex of broadcast meteorologists on credibility, trust, and information retention. *Frontiers in Communication*, 7, 1052277.

Spence, P.R., & Lachlan, K.A. (2023). We Interrupt this program, this is an emergency: Revisiting the role of radio in a crisis. *Journal of Radio and Audio Media*, 30 (2), 680-701.

Lachlan, K.A., Gilbert, C., Hutter, E., Raine, A., & Spence, P.R. (2022). Sex differences in informational needs and media dependencies during the 2018 California wildfires. *Journal of Emergency Management*, 20 (4), 341-350.

Lin, X., Kauffmann, R., Spates, S., Lachlan, K.A., & Spence, P.R. (2022). Exploring students' perceptions of identity and helper heuristics in the online classroom discussion board. *Communication Education*, 71 (2), 108-124.

Lin, X., Lachlan, K.A., & Spence, P.R. (2022). I thought about it and I may follow what you said: Three studies examining the effects of elaboration and source credibility on risk behavior intentions. *International Journal of Crisis and Risk Communication Research*, 5 (1), 9-28.

Raine, A., Lachlan, K.A., & Xu, Z., (2021). Storms of a feather tweet together: An exploratory study examining Houston-area emergency management communication on Twitter in Hurricane Harvey. *Journal of Emergency Management*, 20 (1), 53-60.

Lachlan, K.A., Hutter, E., Gilbert, C., & Spence, P.R. (2021). Need for cognition and rumination: Alternate explanations for sex differences in disaster information seeking. *Progress in Disaster Science*, 11, 100180.

Lachlan, K.A., Hutter, E., & Gilbert, C. (2021). COVID-19 Echo chambers: Examining the impact of conservative and liberal news sources on risk perception and response. *Health Security*, 19 (1), 21-30.

Lachlan, K.A., Hutter, E., Gilbert, C. & Spence, P.R. (2021). From what I've heard, this is bad: An examination of Americans' source preferences and information seeking during the COVID-19 pandemic. *Progress in Disaster Science*, 9, 100145.

Lachlan, K.A., Spence, P.R., Hutter, E., & Gilbert, C. (2021). Exploring sex differences in informational needs, media dependencies, and attention allocation during Hurricane Dorian. *Journal of Emergency Management*, 19 (5), 439-449.

Lachlan, K.A., Gilbert, C., Spence, P.R., & Hutter (2021). Frozen while I scan: Examining the impact of media dependencies, socioeconomic status, and rumination on mitigation behaviors related to Hurricane Dorian. *Journal of Contingencies and Crisis Management*, 29 (4), 357-367.

Lachlan, K.A., Eastman, A., & Gilbert, C. (2021). Responses to risk messaging concerning Hurricane Sandy: Two studies Using the Health Belief Model. *Atlantic Journal of Communication*, 29 (4), 216-229.

Young, A., Lachlan, K.A., & Young, R.C. (2021). OK, Google, tell me about birth control. Sentiment analysis of anti- and pro- birth control headlines and snippets. *Journal of Communication Technology*, 4 (1), 1-27.

McDermott, K.P., & Lachlan, K.A. (2021). Emotional manipulation and cognitive distraction as strategy: the effects of insulting trash talk on motivation and performance in a competitive setting. *Communication Studies*, 72 (5), 915-936.

Lachlan, K.A., Gilbert, C., Hutter, E., Raine, A., & Spence, P.R. (2021). Ready in the face of danger? Investigating preparation, mitigation, and information seeking amongst those affected by the 2018 California wildfires. *Journal of Emergency Management*, 19 (1), 47-56.

Ranjit, Y.S., Lachlan, K.A., Borsai A.M., Snyder, L.B., and Houston, B.J. (2020). Needing to know about the crisis back home: Disaster information seeking and disaster media effects following the 2015 Nepali earthquake among Nepalese living outside of Nepal. *International Journal of Disaster Risk Reduction*, 50, 101725

Spence, P.R., Lin, X., Lachlan, K.A., & Hutter, E. (2020). Listen up, I've done this before: The impact of self-disclosure on source credibility and risk message responses. *Progress in Disaster Science*, 7, 100108.

McDermott, K.P., & Lachlan, K.A. (2020). Polarizing organizations in crisis: The effects of extreme disposition and ego-involvement on message evaluation and ELM processing routes for image restoration messages. *Communication Studies*, 71 (2), 332-350

Spates, S., Kaufmann, R., Lin, X., Lachlan, K.A., & Spence, P.R. (2020). I don't care about who you are, but what you are doing for me? Examining perceptions of helpful comments and identity in user-generated content. *Southern Communication Journal*, 85 (3), 155-165.

Lachlan, K.A., Spence, P.R., Seeger, M., Gilbert, C., & Lin, X. (2019). Crisis communication in context: History and publications trends. *Journal of the Association for Communication Administration*, 38 (2), 39-56.

Xu, Z., Lachlan, K.A., Ellis, L., & Rainear, A. (2019). Understanding public opinion in different disaster stages: A case study of Hurricane Irma. *Internet Research*, 30 (2), 695-709.

Lachlan, K.A., Xu, Z., Hutter, E., Rainear, A., & Spence, P.R. (2019). A little goes a long way: Twitter content associated with Hurricane Irma, serial transmission, and implications for emergency management. *Journal of Strategic Innovation and Sustainability*, 14 (1), 16-26.

Lin, X., Kaufmann, R., Spence, P.R., & Lachlan, K.A. (2019). Agency cues in online comments: Exploring their relationship with anonymity and frequency of helpful posts. *Southern Communication Journal*, 84 (3), 183-195

Spence, P.R., Lachlan, K.A., Lin, X., Westerman, D.K., Rice, R., Sellnow, T., & Seeger, H. (2019). Let me squeeze a word in: Exemplification effects, user comments and response to a news story. *Western Journal of Communication*, 83 (4), 501-518.

Rainear, A., Lachlan, K.A., & Fishlock, J. (2019). Exploring retention and behavioral intentions when using social robotics to communicate a weather risk. *Computers in Human Behavior*, 90, 372-379.

Lin, X., Rainear, A., Spence, P.R., & Lachlan, K.A. (2018). Don't sleep on it: An examination of storm naming and potential heuristic effects on Twitter. *Weather, Climate, & Society*, 10 (4), 769-779.

Lachlan, K.A., Levy, D.R., & Xu, Z. (2018). The remaining, unconvinced few: Using Twitter to explore non-CORFing behavior following a political defeat. *Communication Quarterly*, 66 (4), 363-379.

Lachlan, K.A., Spence, P.R., Omilion-Hodges, L., Rice, R., & Brink, A.K. (2018). Responding to campus shootings: Two studies exploring the effects of sex and placement strategy on knowledge acquisition and organizational reputation. *Journal of International Crisis and Risk Communication Research*, 1 (1), 83-110.

Rainear, A., Lachlan, K.A., Oeldorf-Hirsch, A., & DeVoss, C. (2018). Examining twitter content of state emergency management during Hurricane Joaquin. *Communication Research Reports*. 35 (4), 325-334.

Rainear, A., Lachlan, K.A., & Lin, C. (2017). What's in a #Name? An experimental study examining perceived credibility and impact of winter storm names. *Weather, Climate and Society*, 9 (4), 815-822.

Rainear, A., Lachlan, K.A., & Spence, P.R. (2017). Communicating risk in 140 characters: The impact of imperative and declarative message style on weather risk perception and behavioral intentions. *Journal of Emergency Management*, 15 (5), 275-282.

Spence, P.R., Lachlan, K.A., Westerman, D.K., Lin, X., Harris, C., Sellnow, T., & Sellnow-Richmond, D. (2017). Exemplification effects: Response to perceptions of risk messages. *Journal of Risk Research*, 20 (5), 590-610.

Lin, X., Spence, P.R., Sellnow, T., & Lachlan, K.A. (2017). Crisis communication, learning and responding: Best practices in social media. *Computers in Human Behavior*, 65, 601-605

Lin, X., Spence, P.R. & Lachlan, K.A. (2017). Exploring extreme events on social media: A comparison study of user reposting/retweeting behaviors on Twitter and Weibo. *Computers in Human Behavior*, 65, 576-581.

Spence, P.R., Lachlan, K.A., Sellnow, T., Rice, R.G., & Seeger, H. (2017). That is so gross and I have to post about it: Exemplification effects and user comments on a news story. *Southern Communication Journal*. 82 (1), 27-37.

Lachlan, K.A., Spence, P.R., Raine, A., Fishlock, J., Xu, Z., & Vanco, B. (2016). You're my only hope: An initial exploration of the effectiveness of robotic platforms in engendering learning about crises and risks. *Computers in Human Behavior*, 63, 606-611.

Lachlan, K.A., McIntyre, J.J., & Spence, P.R., (2016). Responding to a campus emergency: The effect of alert sources on learning, message speed, and perceptions of campus safety. *International Journal of Mass Emergencies and Disasters*, 34 (1), 95-112.

Lachlan, K.A., & Levy, D.R. (2016). BIRGing, CORFing, and Twitter activity following a political referendum: Examining social media activity concerning the 2014 Scottish independence vote. *Communication Research Reports*, 33 (3), 217-222.

Lin, X., Spence, P.R., & Lachlan, K.A. (2016). Social media and credibility indicators: The effect of influence cues. *Computers in Human Behavior*, 63, 264-271.

Spence, P.R., Sellnow-Richmond, D., Sellnow, T., & Lachlan, K.A. (2016). Social media and corporate reputation during crises: YouTube.com's viability for providing counter-messages to traditional broadcast news. *Journal of Applied Communication Research*, 44 (3), 199-215.

Spence, P.R., Lachlan, K.A., Edwards, A., & Edwards, C. (2016). Tweeting fast matters, but only if I think about it: Information updates in social media. *Communication Quarterly*, 64 (1), 55-71.

Lachlan, K.A., Spence, P.R., Lin, X., Najarian, K., & Del Greco, M. (2016). Social media and crisis management: CERC, search strategies, and Twitter content. *Computers in Human Behavior*, 54, 647-653.

Spence, P.A., Lachlan, K.A., & Raine, A. (2016). Social media and crisis research: Data collection and directions. *Computers in Human Behavior*, 54, 667-673.

Spence, P.R., Lachlan, K.A., Lin, X., Sellnow-Richmond, D., & Sellnow, T. (2015). The problem with remaining silent: Exemplification effects and public image. *Communication Studies*, 66 (3), 341-357.

Spence, P.R., Lachlan, K.A., Lin, X., & Del Greco, M. (2015). Variability in Twitter content across the stages of a natural disaster: Implications for crisis communication. *Communication Quarterly* 63 (2), 171-186.

Lachlan, K.A., Spence, P.R., Lin, X., & Del Greco, M. (2014). Screaming into the wind: Twitter use during Hurricane Sandy. *Communication Studies*, 65 (5), 500-518.

Lachlan, K.A., Spence, P.R., Lin, X., Del Greco, M., & Najarian, K. (2014). Twitter use during a weather event: Comparing content associated with localized and non-localized hashtags. *Communication Studies*, 65 (5), 519-534.

Lachlan, K.A., Spence, P.R., & Lin, X. (2014). Expressions of risk awareness and concern through Twitter: On the utility of using the medium as an indication of audience needs. *Computers in Human Behavior*, 35, 554-559.

Lachlan, K.A., & Spence, P.R., (2014). Does message placement influence risk perception and affect? *Journal of Communication Management*, 18 (2), 122-130.

Lachlan, K.A., Spence, P.R., Edwards, C., Reno, K., & Edwards, A. (2014). If you are quick enough, I'll think about it: Information speed and trust in public health organizations. *Computers in Human Behavior*, 33, 377-380.

Spence, P.R., Lachlan, K.A., Omilion-Hodges, L., & Goddard, A.K. (2014). Being first means being credible? Examining the impact of message source on organizational reputation. *Communication Research Reports*, 31 (1), 124-130.

Spence, P. R., Lachlan, K. A., Spates, S. A., & Lin, X. (2013) Intercultural differences in responses to health messages on social media from spokespeople with varying levels of ethnic identity. *Computers in Human Behavior*, 29 (3), 1255-1259.

Spence, P.R., Lachlan, K.A., Shelton, A.K., Lin, X., & Gentile, C. (2013). Exploring the impact of ethnic identity through other-generated cues on perceptions of spokesperson credibility. *Computers in Human Behavior*. 29 (4), A3-A11.

Spence, P.R., Lachlan, K.A., Westerman, D.K., & Spates, S. (2013). Where the gates matter less: Ethnicity and perceived source credibility in social media health messages. *Howard Journal of Communication*, 24 (1), 1-16.

Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2012). Telepresence and exemplification: Does spatial presence impact sleeper effects? *Communication Research Reports*, 29 (4), 299-309.

McIntyre, J.J., Lachlan, K.A. & Spence, P.R. (2012). Attending to the future: The role of learning in crisis response. *Journal of Emergency Management*, 10 (1), 41-52.

Tamborini, R., Eden, A, Bowman, N., Grizzard, M., & Lachlan, K.A. (2012). The influence of morality subcultures on the acceptance and appeal of violence. *Journal of Communication*, 12 (1), 136-157.

Lachlan, K.A., & Spence, P.R. (2011). Crisis communication and the underserved: The case for partnering with institutions of faith. *Journal of Applied Communication Research*. 39 (4), 448-451.

Lachlan, K.A., & Krcmar, M. (2011). Experiencing telepresence in video games: The role of telepresence tendencies, game experience, sex, and time spent in play. *Communication Research Reports*, 28 (1), 27-31.

Spence, P.R., Lachlan, K.A., & Burke, J. (2011). Differences in crisis knowledge across age, race, and socioeconomic status during Hurricane Ike: A field test and extension of the knowledge gap hypothesis. *Communication Theory*, 21 (3), 261-278.

Spence, P.R., McIntyre, J.J., Lachlan, K.A., Savage, M.E., & Seeger, M. (2011). Serving the public interest in a crisis: Does local radio meet the public interest? *Journal of Contingencies and Crisis Management*, 19 (4), 227-232.

McIntyre, J.J., Spence, P.R. & Lachlan, K.A. (2011). Media use and gender differences in negative psychological responses to a university shooting. *Journal of School Violence*, 10, 299-313.

Lachlan, K.A., & Spence, P.R. (2010). Communicating risks: Examining Hazard and Outrage in multiple contexts. *Risk Analysis*, 30 (12), 1872-1886.

Lachlan, K.A., Spence, P.R., & Nelson, L. (2010). Gender differences in negative psychological responses to crisis news: The case of the I-35W collapse. *Communication Research Reports*. 27 (1), 38-48.

Lachlan, K.A., Westerman, D.K., & Spence, P.R. (2010). Disaster news and subsequent information seeking: Exploring the role of spatial presence and perceptual realism. *Electronic News*, 4 (4), 203-217.

- Burke, J., Lachlan, K.A., & Spence, P.R. (2010). Crisis preparation, media use, and information seeking: Patterns across Hurricane Ike evacuees and lessons learned for emergency communication. *Journal of Emergency Management* 8 (5), 27-38.
- Burke, J., Lachlan, K.A., & Spence, P.R. (2010). Revisiting the Gulf Coast: Hurricane Ike and issues of crisis communication. *International Journal of the Humanities*, 8, 3-16.
- Spence, P.R., Lachlan, K.A., & Nelson, L., & Shelton, A.K. (2010). Age, gender, and information seeking patterns following an urban bridge collapse. *Journal of Emergency Management*, 8 (5), 47-54.
- Spence, P.R., & Lachlan, K.A. (2010). Disasters, crises, and unique populations: Suggestions for survey research. *New Directions for Evaluation*, 126, 95-106.
- Spence, P.R., Nelson, L., & Lachlan, K.A. (2010). Psychological responses and coping strategies after an urban bridge collapse. *Traumatology*, 16 (1), 7-15
- Greenberg, B.S., Sherry, J., Lachlan, K.A., Lucas, K., & Holmstrom, A. (2010). Orientations to video games among gender and age groups. *Simulation & Gaming*, 41 (2), 238-259.
- Lachlan, K.A., & Spence, P.R. (2009). Emergency communication: A framework for planning and targeting messages. *Journal of Emergency Management*, 7 (4), 69-72.
- Lachlan, K.A., Tamborini, R., Weber, R., Westerman, D., Davis, J., & Skalski, P. (2009). The spiral of violence: Violent reprisal in professional wrestling and its dispositional and motivational features. *Journal of Broadcasting and Electronic Media*, 53 (1), 56-75.
- Lachlan, K.A., Spence, P.R., & Griffin, D. (2009). Risk perceptions, race, and Hurricane Katrina. *Howard Journal of Communication*, 20 (3). 295-309.
- Lachlan, K.A., Spence, P.R., & Seeger, M. (2009). Terrorist attacks and uncertainty reduction: Media use after September 11th. *Behavioral Sciences of Terrorism and Political Aggression*, 1 (2), 101-110.
- Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2009). Telepresence and the exemplification effects of bad news. *Communication Studies*, 60 (5), 542-557.
- Krcmar, M., & Lachlan, K.A. (2009). Video game play and aggressive outcomes: The role of length of play and the mechanisms at work. *Media Psychology*, 12 (3), 249-267.
- Spence, P.R., Lachlan, K.A., & Westerman, D.K. (2009). Presence, sex, and bad news: Exploring the responses of men and women to tragic stories in varying media. *Journal of Applied Communication Research*, 37 (3), 239-256.
- Spence, P.R., Lachlan, K.A., & McIntyre, J.J. (2009). Serving the public interest in a crisis: Radio and its unique role. *Journal of Radio and Audio Media*, 16 (2), 144-159.
- Nelson, L., Spence, P.R., & Lachlan, K.A. (2009). Learning from the media in the aftermath of a crisis: Findings from the Minneapolis bridge collapse. *Electronic News*, 3 (4), 176-192.
- Burke, J.A., Spence, P.R., & Lachlan, K.A. (2009). Gender and age differences in use and perceptions of emergency messages during Hurricane Ike. *Louisiana Communication Journal*, 11 (1), 98-109.
- Lachlan, K.A., & Tamborini, R. (2008). The effect of perpetrator motive and dispositional attributes on enjoyment of television violence and attitudes toward victims. *Journal of Broadcasting and Electronic Media*, 52 (1), 136-152.

Lachlan, K.A., & Maloney, E.K. (2008). Game player characteristics and interactive content: Exploring the role of personality and telepresence in video game violence. *Communication Quarterly*, 56 (3), 284-302.

Spence, P.R., Lachlan, K.A., & Burke, J. (2008). Crisis preparation, media use, and information seeking: Patterns across Katrina evacuees and lessons learned for crisis communication. *Journal of Emergency Management*, 6 (1), 11-23.

-(abstracted in *Natural Hazards Center Research Digest*, October 2008, p.39).

Tamborini, R., Chory-Assad, R., Lachlan, K.A., Westerman, D., & Skalski, P. (2008). Talking smack: Verbal aggression in professional wrestling. *Communication Studies*, 59 (3), 242-258.

Lannutti, P.J., & Lachlan, K.A. (2007). Assessing attitudes toward same-sex marriage: Scale development and validation. *Journal of Homosexuality*, 53 (4), 113-131.

Lachlan, K.A., & Spence, P.R. (2007). Hazard and Outrage: Developing a psychometric instrument in the aftermath of Katrina. *Journal of Applied Communication Research*, 35 (1), 109-123.

Lachlan, K.A., Blair, J.P., Skalski, P., Westerman, D., & Spence, P.R. (2007). Media coverage of the Cincinnati riots and implications for law enforcement public relations. *Police Forum*, 17 (1), 12-23.

Spence, P.R., Lachlan, K.A., & Burke, J. (2007). Adjusting to uncertainty: Coping strategies among Katrina refugees. *Sociological Spectrum*, 27 (6), 653-678.

-(abstracted in *Natural Hazards Center Research Digest*, December 2007, p.25).

Spence, P.R., Lachlan, K.A., Burke, J., & Seeger, M. (2007). Media use and information needs of the disabled during a natural disaster. *Journal of Health Care for the Poor and Underserved*, 18 (2), 394-404.

-(reprinted in G. Brennan (Ed.), *Disasters and Public Health: Hurricanes Katrina, Rita, and Wilma*. Baltimore, MD: Johns Hopkins University Press, 2009)

Spence, P.R., Lachlan, K.A., & Griffin, D. (2007). Crisis communication, race, and natural disasters. *Journal of Black Studies*, 37 (4), 1-16.

Lachlan, K.A., & Spence, P.R. (2006). Corrections for Type I error in social science research: A disconnect between theory and practice. *Journal of Modern Applied Statistical Methods*, 5 (2), 490-494.

Lachlan, K.A., Smith, S.L., & Tamborini, R. (2005). Models for aggressive behavior: The attributes of violent characters in American video games. *Communication Studies*, 56 (3), 313-329.

Spence, P.R., & Lachlan, K.A. (2005). Teaching intercoder reliability: A gentle introduction to content analytic methods for graduate students. *Texas Speech Communication Journal*, 30 (1), 71-76.

Tamborini, R., Skalski, P., Lachlan, K.A., Westerman, D., Davis, J., & Smith, S.L. (2005). The raw nature of televised professional wrestling: Is the violence a cause for concern? *Journal of Broadcasting and Electronic Media*, 49 (2), 202-220.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2005). Comparing survey and diary analyses of Internet and traditional media use. *Communication Reports*, 18 (1), 1-8.

Smith, S.L., Lachlan, K.A., Pieper, K.M., Boyson, A.R., Wilson, B.J., & Tamborini, R. (2004). Brandishing guns in American Media: Two studies examining how often and in what context firearms appear on TV and in popular video games. *Journal of Broadcasting and Electronic Media*, 48 (4), 584-606.

Tamborini, R., Eastin, M. S., Skalski, P., Lachlan, K.A., Fediuk, T.H., & Brady, R. (2004). Violent virtual video games and hostile thoughts. *Journal of Broadcasting and Electronic Media*, 48 (3), 335-357.

- Smith, S.L., Lachlan, K.A., & Tamborini, R. (2003). Popular video games: Quantifying the presentation of violence and its context. *Journal of Broadcasting and Electronic Media*, 47 (1), 58-76.
- Greenberg, B.S., Eastin, M.S., Hofshire, L., Lachlan, K.A., & Brownell, K. (2003). Portrayals of overweight and obese individuals in commercial television. *American Journal of Public Health*, 93 (8), 1342-1348.
- Smith, R.A., Levine, T.R., Lachlan, K.A., & Fediuk, T.A. (2002). The high cost of complexity in experimental design and data analysis: Type I and Type II error rates in multi-way ANOVA. *Human Communication Research*, 28 (4), 515-530.

Book Chapters

- Yang, D., Lachlan, K.A., & Chen, Y. (2023). WeChat gaming, learning, and midlife empty nest. In M. Xie & C.C. Chao (Eds.), *Mobile Communication in Asian Society and Culture: Continuity and Changes across Private, Public, and Organizational Spheres* (pp. 7-23). New York: Routledge. In press.
- Rainear, A., Spence, P.R., & Lachlan, K.A. (2023). Needs and practices for AI-Mediated Messaging in Uncertain Circumstances. In S. Nah (Ed.), *Research Handbook on Artificial Intelligence and Communication* (pp. 315-324). Northampton, MA : Elgar. In press.
- Spence, P.R., Edwards, A., Edwards, C., & Lachlan, K.A. (2019). Social robotics, rage against the machine: Negative reactions and antisocial interactions with robots. In E. Downs (Ed.), *The dark side of media & technology: A 21st century guide to media and technological literacy* (pp. 262-273). Dubuque, IA: Kendall-Hunt.
- Lachlan, K.A., Rainear, A., Spence, P.R., Fishlock, J., Vanco, B., & Xu, Z. (2018). Comparing responses to risk messages across traditional and robotic platforms: Source credibility, risk perception, and affective response. In V. Petrova (Ed.), *Advances in engineering research (Vol. 19)*. New York: Nova Science.
- Lachlan, K. A. (2017). Informational and affective needs: Considering media dependency theory in the context of Twitter and natural disasters. In C. L. Liberman, D. Rodriguez, & T. A. Avtgis (Eds.), *Casing risk and crisis communication: Communicating in a disruptive age* (pp. 43-50). Dubuque, IA: Kendall Hunt.
- Lin, X., Xu, Z., Rainear, A., Rice, R., Spence, P.R., & Lachlan, K.A. (2017). Research in crises: Data collection suggestions and practices. In S. Elwick (Ed.), *Data Collection: Methods, Ethical Issues, and Future Directions* (pp. 49-64). New York: Nova Science.
- Lachlan, K.A. (2016). Technology and expressions of grief. In L. Wilson (Ed.) *Encyclopedia of mass shootings* (pp.153-169). New York: Wiley.
- Spence, P.R., & Lachlan, K.A. (2016). Reoccurring challenges and emerging threats: Crisis and the new millennium. In A. Schwarz, M. Seeger, & C. Auer (Eds.), *The handbook of international crisis communication*. (pp. 212-223). Hoboken, NJ: Wiley-Blackwell.
- Spence, P.R., Lachlan, K.A., & Omillion-Hodges, L. (2016). The impact of message strategy on organizational image. In Blaney, J. R. (Ed.), *Putting image repair to the test: Quantitative applications of image restoration theory* (pp. 29-40). Lanham, MD: Lexington Books.
- Lachlan, K.A., Spence, P.R., & Lin, X. (2015). Natural disasters, Twitter, and stakeholder communication: What we know and directions for future research. In L. Austin and J. Yan (Eds.), *Social media and crisis communication* (pp.296-305). Oxford, UK: Routledge.
- Lachlan, K.A., Spence, P.R., & Eith, C.A. (2014). Emergency communication in the developing world: Considering intercultural differences and the needs of urban populations. In C. Okigbo (Ed.), *Strategic health communication in urban contexts*. (pp. 65-76). Nairobi, Kenya: International Society for Urban Health.

Spence, P.R., Lachlan, K.A., & Lin, X. (2014). Using the right cues: Directions and implications for communication of health related information through social media. In M. Eaves (Ed.), *Application in health communication* (pp. 205-215). Dubuque, IA: Kendall-Hunt.

Keefe, R.H., & Lachlan, K.A. (2014). Health literacy. In T. Gullotta and M. Bloom (Eds.), *Encyclopedia of primary prevention and health promotion* (pp. 387-397). New London, CT: CFA Press.

Lachlan, K.A. (2013). Risk assessment and negative affect: Examining compliance gaining in the context of major crises and disasters. In C. Liberman (Ed.), *Casing persuasive communication* (pp.345-356). Dubuque, IA: Kendall-Hunt.

Lachlan, K.A., Spence, P.R., & Lin, X. (2013). Self-efficacy and learning processes associated with the elderly during disasters and crises. In B. Raskovich & S. Mrdja (Eds.), *Natural disasters: Prevention, risk factors, and management* (pp. 327-338). New York: Nova Science.

Lachlan, K.A. (2013). Rethinking violent video game content: Conceptual advances and directions for future research. In S. Mazzarella (Ed.), *International companions to media studies: Content and representation* (pp. 426-442). Oxford, UK: Blackwell.

Lachlan, K.A., & Shelton, A.K. (2012). Violent video games. In A. Goodboy (Ed.), *Introduction to communication: Translating scholarship into meaningful practice* (pp. 261-267). Dubuque, IA: Kendall-Hunt.

Lachlan, K.A., & Spence, P.R. (2012). Using the Event Hazard/Outrage Scale (EHOS) to prepare for crisis communication campaigns. In D. Schwartz, (Ed.) *Public relations measurement guidebook* (6th ed) (pp. 62-65). Rockville, MD: Access Intelligence.

Goddard, A., Spence, P.R., & Lachlan, K.A. (2012). Hazard, outrage, and locality: An analysis of two oil spills. In L.A. Eargle and A. M. Esmail (Eds.), *The Deepwater Horizon oil spill disaster* (pp. 62-65). Lanham, MD: Rowman & Littlefield.

Eith, C.A., Spence, P.R., & Lachlan, K.A. (2010). Social inequities and communicating during crises. In D. Brunson, L. Lampel, & F. Jordan-Jackson (Eds.), *Interracial communication: Contexts, communities, and choices* (pp.174-185). Dubuque, IA: Kendall-Hunt.

Spence, P.R., Lachlan, K.A., & Eith, C.A. (2010). Vulnerability of the underclass: Why the most vulnerable are always the last to know. In J.D. Rivera & S.D. Miller (Eds.) *How ethnically marginalized Americans cope with catastrophic disasters: Studies in suffering and resiliency*. (pp. 317-335). Lewiston, NY: Mellen.

Lachlan, K.A., & Spence, P.R. (2008). Audience responses and informational needs: Considering diversity in crisis communication. In A. Narro and A. Ferguson (Eds.) *Diversity and mass communication: The evidence of impact*. (pp. 157-180). Southlake, TX: Fountainhead Press.

Spence, P.R., & Lachlan, K.A. (2008). Risk perceptions and health care needs: Improving health communication. In N.T. Ileweng and E.B. Parsons (Eds.) *African-American women and health research* (pp. 63-75). New York: Nova Science.

Spence, P.R., & Lachlan, K.A. (2008). Hazard and outrage: Influencing behavior in HIV prevention. In M. D'Silva, J. Hart, and K. Walker (Eds.) *HIV/AIDS prevention and health communication* (pp. 49-62). Cambridge, MA: Cambridge Scholars Publishing.

Lachlan, K.A., Spence, P.R., & Eith, C.A. (2007). Access to mediated emergency messages: Differences in crisis knowledge across age, race, and socioeconomic status. In R. Swan and K. Bates (Eds.) *Through the eye of Katrina: Social justice in the United States* (pp. 203-219). Durham, NC: Carolina Academic Press.

Lachlan, K.A., & Spence, P.R. (2007). Hazards, outrage, and affected publics: Crisis communication in the internet age. In S.C. Duhe (Ed.) *New media and public relations* (pp. 387-397). New York: Lang.

Sherry, J., Greenberg, B.S., Lucas, K., & Lachlan, K.A. (2006). Video game uses and gratifications as predictors of use and game preference. In P. Vorderer and J. Bryant (Eds.) *Playing video games: Motives, responses, and consequences* (pp. 213-224). Cresskill, NJ: LEA

Spence, P., & Lachlan, K.A. (2005). Biological terrorism and the local community: Communication needs and response. In T. Sellnow & R. Littlefield (Eds.), *Case studies in crisis communication: Lessons learned about protecting America's food supply* (pp. 68-76). Fargo, ND: North Dakota Institute for Regional Studies.

Greenberg, B.S., Hofshire, L., & Lachlan, K.A. (2002). Diffusion, media use, and interpersonal communication behavior. In B.S. Greenberg (ed.) *Communication and terrorism* (pp. 3-16). Cresskill, NJ: Hampton Press.

Other Publications

Kijewski-Correa, T., Ono, Y., Balachandran, B., Bukvic, A., Fox, N., Holtzer, G., Lachlan, K., Little, J., Mas, E., Nishikawa, S., Shimizu, M., Stephens, K., Tatano, H., Tatsuki, S., Toyofuku, K., Wang, H., Ye, X. (2023). *US-Japan Workshop on Needs, Priorities and Partnerships to Advance Human-Centered Data for Resilience (Vol.1)*. National Science Foundation: DesignSafe-Cl. <https://doi.org/10.17603/ds2-aev9-3685>

Lachlan, K.A. (2018). *Communication Studies*: Editor's report 2017. *Communication Studies*, 69 (1), 123.

Lachlan, K.A. (2017). *Communication Studies*: Editor's report 2016. *Communication Studies*, 68 (1), 131.

Lachlan, K.A. (2016). Looking back and looking ahead: Introducing the new editor of *Communication Studies* and thanking the previous. *Communication Studies*, 67 (1), 1-2.

Lachlan, K.A. (2010). Review of *Handbook of Crisis Communication* (R.L. Heath and H. D. O'Hair, Eds.). *Journal of Communication*, 60 (3), E8-E11.

Encyclopedia Entries

Lachlan, K.A. (2020). Exemplification theory (Zillmann). In J. van den Bulck (Ed.), *International encyclopedia of media psychology*. New York: Wiley.

Lachlan, K.A. (2020). Social media and rumor. In J. van den Bulck (Ed.), *International encyclopedia of media psychology*. New York: Wiley.

Lachlan, K.A., & Rainear, A. (2018). Intercultural crisis management. In Y.Y. Kim (Ed.), *International encyclopedia of intercultural communication*. New York: Wiley.

Lachlan, K.A. (2017). Confidence intervals. In M. Allen (Ed.), *Encyclopedia of communication research methods*. Thousand Oaks, CA: Sage.

Lachlan, K.A. (2017). Data transformation. In M. Allen (Ed.), *Encyclopedia of communication research methods*. Thousand Oaks, CA: Sage.

Lachlan, K.A. (2010). Research. In K.B. Penuel, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.

Lachlan, K.A. (2010). Research based disaster planning. In K.B. Penuel, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.

- Lachlan, K.A. (2010). Risk, individual assumption of. In K.B. Penue, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.
- Lachlan, K.A. (2010). University preparedness. In K.B. Penue, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.
- Spence, P.R., & Lachlan, K.A. (2010). Gender and disasters. In K.B. Penue, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.
- Eith, C.A., & Lachlan, K.A. (2008). Video games. In H.T. Greene & S.L. Gabbidon (Eds.), *Encyclopedia of race and crime*. Thousand Oaks, CA: Sage.
- Lachlan, K.A., & Skalski, P. (2006). WWE entertainment. In J. J. Arnett (Ed.), *Encyclopedia of children, adolescents, and the media*. Thousand Oaks, CA: Sage.
- Lachlan, K.A., & Westerman, D.K. (2006). Sensation seeking and entertainment media. In J. J. Arnett (Ed.), *Encyclopedia of children, adolescents, and the media*. Thousand Oaks, CA: Sage.

Textbooks

- Lachlan, K.A., Avtgis, T.A., Liberman, C.J., & Spence, P.R. (2020). *Risk and crisis communication: Communicating in a disruptive age*. Dubuque, IA: Kendall-Hunt.
- Westerman, D.K., Bowman, N.D., & Lachlan, K.A. (2022). *Introduction to computer mediated communication: A functional approach (3rd Ed.)*. Dubuque, IA: Kendall-Hunt.
- Westerman, D.K., Bowman, N.D., & Lachlan, K.A. (2016). *Introduction to computer mediated communication: A functional approach (2nd Ed.)*. Dubuque, IA: Kendall-Hunt.
- Westerman, D.K., Bowman, N.D., & Lachlan, K.A. (2013). *Introduction to computer mediated communication: A functional approach*. Dubuque, IA: Kendall-Hunt.
- Davis, C., & Lachlan, K.A. (2025). *Straight talk about communication research methods (4th Ed.)* Dubuque, IA: Kendall-Hunt. Under contract.
- Davis, C., & Lachlan, K.A. (2017). *Straight talk about communication research methods (3rd Ed.)* Dubuque, IA: Kendall-Hunt.
- Davis, C., Powell, H., & Lachlan, K.A. (2012). *Straight talk about communication research methods (2nd Ed.)* Dubuque, IA: Kendall-Hunt.
- Davis, C., Powell, H., & Lachlan, K.A. (2010). *Straight talk about communication research methods*. Dubuque, IA: Kendall-Hunt.

Conference Presentations (*Top Paper)

- *Lin, X., Lachlan, K.A., Spates, S.A., Spence, P.R., Kaufmann, R., & Jung, B. (2025). Does it matter who you are as long as you are being helpful? The answer is complicated: Revisiting identity and helpfulness in the online classroom. Paper presented to the 93rd annual meeting of the Central States Communication Association, Cincinnati, OH.
- Lachlan, K.A., DiCairano, J., & Gilbert, C. (2024). Dependencies under pressure: Examining the Impact of Channel Reliance on Risk Perceptions and Information Seeking during Hurricane Ian. Paper presented at the 107th annual meeting of the National Communication Association, Aurora, CO

Spence, P.R., Lin, C., Lachlan, K.A., & DiCairano, J. (2024). Exemplification in Communication Research: Three Studies Examining Influences and Applications. Paper presented at the 107th annual meeting of the National Communication Association, Aurora, CO

Lachlan, K.A., DiCairano, J., & Spence, P.R. (2024). Looking beyond the television: Variability in information seeking patterns and mitigation behaviors during Hurricane Ian. Paper presented at the 74th annual meeting of the International Communication Association, Gold Coast, QLD, Australia

Lachlan, K.A., Turner, M., & Noble, D. (2023). NIL and personal branding through social media: An examination of benefits and barriers among American college athletes. Paper presented at the 74th annual meeting of the International Communication Association, Gold Coast, QLD, Australia

Young, A., & Lachlan, K.A. (2023). Google, are you telling me what to do? Examining the impact of Google search agenda and perceived threat on public COVID-19 vaccination behavior. Paper presented at the 74th annual meeting of the international Communication Association, Gold Coast, QLD, Australia

Spence, P.R., Lin, X., & Lachlan, K.A. (2023). Examining perceptions and outcomes of AI versus human course assistant discussions in the online classroom. Paper presented at the 92nd annual meeting of the Central States Communication Association, Grand Rapids, MI.

Lachlan, K.A., DiCairano, J., Gilbert, C., & Spence, P. (2023). "I don't trust you so I am staying put:" Media dependencies surrounding Hurricane Ian and their impact on risk perception, mitigation, evacuation, and trust of emergency responders. Paper presented at the annual meeting of the Society for Risk Analysis, Washington, DC.

Lachlan, K.A., Ouimet, E., DiCairano, J., Burton, C. & Walters, A. (2023). Geographic variability in vulnerability and resilience: Implications of triangulating geospatial and social crisis communication data. Paper presented at the 7th ECREA International Crisis Communication Conference, Gothenburg, Sweden.

Rao, A., Lachlan, K.A., Melara, E., & Chen, M. (2023). Conceptualizing and operationalizing social media use for news: A literature review and future research directions. Paper presented at the 106th annual meeting of the Association for Education in Journalism and Mass Communication, Washington, DC.

Arimoto, M., Lachlan, K.A., Ishibashi, S., Lang, Z., & Matsuura, K. (2023). A follow-up test of the resilience measurement scale and knowledge creation through assessment tasks. Paper presented at the 3rd World Bosai Forum, Sendai, Japan.

Lachlan, K.A., DiCairano, J. & Gilbert, C. (2023). Examining the links between information sufficiency, news preferences, and protective action during 2022's Hurricane Ian. Paper presented at the 108th annual meeting of the National Communication Association, National Harbor, MD.

Hutter, E., & Lachlan, K.A. (2023). An examination of American's information seeking behavior and vaccine intention during the COVID-19 pandemic. Paper presented at the 108th annual meeting of the National Communication Association, National Harbor, MD.

Jin, X., Spence, P.R., & Lachlan, K.A. (2023). What and where do you learn about the Baby Formula Shortage Crisis? Exploring crisis communication topics, crisis influencers, and information resources. Paper presented at the 108th annual meeting of the National Communication Association, National Harbor, MD.

Gilbert, C., & Lachlan, K.A. (2023). Media and emotion: Extending the climate change risk perception model in the United States. Paper presented at the 73rd annual meeting of the International Communication Association, Toronto, ONT.

Gilbert, C., & Lachlan, K.A. (2023). The climate change risk perception model in the United States: A replication study. Paper presented at the 73rd annual meeting of the International Communication Association, Toronto, ONT.

Rainear, A., Spence, P.R., & Lachlan, K.A. (2023). Needs and practices for AI-Mediated Messaging in Uncertain Circumstances. Paper submitted to the 73rd annual meeting of the International Communication Association, Toronto, ONT.

*Spence, P., Kauffman, R., & Lachlan, K.A. (2023). Lending a helping hand in discussion boards: A replication of online students' perceptions of identity and helper heuristics. Paper submitted to the 91st annual meeting of the Central States Communication Association, St. Louis, MO.

Gilbert, C., & Lachlan, K.A. (2023). Tropical storm "letdown:" Expectancy violations and emotional responses to Tropical Storm Henri. Paper submitted to the 17th annual Conference on Communication and Environment, International Environmental Communication Association, Harrisonburg, VA.

Atkin, D., Lachlan, K.A., Stephen, T., & Lagoe, C. (2022). Profiling scholarly productivity in mass communication and digital media from 1970-present: A research-in-progress report. Paper presented at the 105th annual meeting of the Association for Education in Journalism and Mass Communication, Detroit, MI.

Hutter, E., & Lachlan, K.A. (2022). 'Will it Work? Can I Do it? Done.': Examining Americans' Protection Motivation Throughout the First Year of the COVID-19 Pandemic. Paper presented at the 107th annual meeting of the National Communication Association, New Orleans, LA.

Nicholas, V., Lachlan, K.A., & Christensen, J. (2022). Empirical assessment of an organizational crisis – Applicability of the Situational Crisis Communication Theory, Stakeholder Theory, and Media Framing. Paper presented at the 107th annual meeting of the National Communication Association, New Orleans, LA.

Spence, P.R., Lachlan, K.A., & Kaufmann, R. (2022). "They must have something to hide:" Testing the impact of identity masking in news on perceptions of organizations and risks. Paper presented at the 107th annual meeting of the National Communication Association, New Orleans, LA.

Lachlan, K.A., & Gilbert, C. (2022). Examining the Impact of Sufficiency Thresholds on Climate Change Information Seeking and Behavioral Intentions. Paper presented at the 72nd annual meeting of the International Communication Association, Paris, France.

Spence, P.R., Lachlan, K.A., & Edwards, A. (2022). We Interrupt this Program, this is an Emergency: Understanding the Role and Necessity of Radio Stations during a Crisis. Paper presented at the 90th annual meeting of the Central States Communication Association, Madison, WI.

Lachlan, K.A., Lin, X., & Spence, P.R. (2021). Three studies examining the indirect effects of elaboration on risk behavior intentions. Paper presented at the annual meeting of the Society for Risk Analysis, Washington, DC.

Lachlan, K.A., Hutter, E., Gilbert, C. & Spence, P.R. (2021). The impact of rumination on information seeking, depressive symptomology, and protective actions in response to COVID-19. Paper presented at the 106th annual meeting of the National Communication Association, Seattle, WA.

Lachlan, K.A. & Gilbert, C. (2021). Depth but not bias: Developing a scale to measure preferred sources for health news. Paper presented at the 106th annual meeting of the National Communication Association, Seattle, WA.

Gilbert, C., Lachlan, K.A., & Stifano, S. (2021). My president, but not my governor: Understanding perceptions of blame during the spring 2020 COVID-19 outbreak in Connecticut. Paper presented at the 106th annual meeting of the National Communication Association, Seattle, WA.

Yang, D., Lachlan, K.A., & Chen, Y. (2021). WeChat Learning, gaming, and midlife empty nest. Paper presented at the 106th annual meeting of the National Communication Association, Seattle, WA.

*Lin, X., Kaufmann, R., Spates, S., Lachlan, K.A., & Spence, P.R. (2021). Exploring students' perceptions of identity and helper heuristics in the online classroom discussion board. Paper presented at the 106th annual meeting of the National Communication Association, Seattle, WA.

*Lachlan, K.A., Hutter, E., & Gilbert, C. (2021). COVID-19 Echo chambers: Examining the impact of conservative and liberal news sources on risk perception and response. Paper presented at the 91st annual meeting of the Southern States Communication Association, Norfolk, VA.

*Lachlan, K.A., Hutter, E., Gilbert, C. & Spence, P.R. (2021). From what I've heard, this is really bad: An examination of Americans' source preferences and information seeking during the COVID-19 pandemic. Paper presented at the 112th annual meeting of the Eastern Communication Association, Cambridge, MA.

*Lachlan, K.A., Gilbert, C., Spence, P.R., & Hutter, E. (2021). Frozen while I scan: Examining the impact of Media Dependencies, socioeconomic status, and rumination on mitigation behaviors related to Hurricane Dorian. Paper presented at the 89th annual meeting of the Central States Communication Association, Cincinnati, OH.

McDermott, K.P., & Lachlan, K.A. (2021). Gender differences in the experience of verbally aggressive trash talk on motivation and performance. Paper presented at the IACS Summit on Communication and Sport, Clemson, SC.

Lachlan, K.A., Gilbert, C. Hutter, E, & Spence, P.R. (2020). The impact of need for cognition and rumination on sex differences in crisis information seeking. Paper presented at the annual meeting of the Society for Risk Analysis, Austin, TX.

Lachlan, K.A., Gilbert, C. Hutter, E, & Spence, P.R. (2020). The 2018 California Wildfires: Examining sex differences in response to crisis communication and underlying processes. Paper presented at the 105th annual meeting of the National Communication Association, Indianapolis, IN.

Gilbert, C., & Lachlan, K.A. (2020). It's your fault! Attributions of blame during the 2019 measles outbreak and the CERC model. Paper presented at the 105th annual meeting of the National Communication Association, Indianapolis, IN.

Hutter, E., Gilbert, C. Lachlan, K.A., & Spence, P.R. (2020). Exploring sex differences in information needs, media dependencies, and attention allocation during Hurricane Dorian. Paper presented at the 105th annual meeting of the National Communication Association, Indianapolis, IN.

Hutter, E., & Lachlan, K.A. (2020). Let's Talk about Organizational Crises, Baby/ Let's Talk about SCCT: An examination of Situational Crisis Communication Theory applied to sexual and non-sex related events. Paper presented at the 105th annual meeting of the National Communication Association, Indianapolis, IN.

Lachlan, K.A., Hutter, E, & Gilbert, C. (2020). Fanning the flames and drenching hope: Examining media dependencies and emotional responses during fast and slow moving natural disasters. Paper accepted for presentation at the 70th annual meeting of the International Communication Association, Gold Coast, QLD, Australia. (Convention cancelled due to COVID-19 pandemic)

Spence, P.R., Lin, X., & Lachlan, K.A. (2020). Privacy and machines: Information control and communication. Paper accepted for presentation at the 70th annual meeting of the International Communication Association, Gold Coast, QLD, Australia. (Convention cancelled due to COVID-19 pandemic)

Ranjit, Y.S., Lachlan, K.A., Borsai A.M., Snyder, L.B., and Houston, B.J. (2020). Needing to know about the crisis back home: Disaster information seeking and disaster media effects following the 2015 Nepali earthquake among Nepalese living outside of Nepal. Paper accepted for presentation at the 70th annual meeting of the

International Communication Association, Gold Coast, QLD, Australia. (Convention cancelled due to COVID-19 pandemic)

McDermott, K.P., & Lachlan, K.A. (2020). Gender differences in the experience of verbally aggressive trash talk on motivation and performance. Paper accepted for presentation at the annual convention of the International Association for Communication and Sport, St. Petersburg, FL. (Convention cancelled due to COVID-19 pandemic)

*Veins, A., Rao, A., & Lachlan, K.A. (2020). The undergraduate subject pool: Assessing the quality of data across four time-points in an academic year. Paper accepted for presentation at the 111th annual meeting of the Eastern Communication Association, Baltimore, MD. (Convention cancelled due to COVID-19 pandemic)

Young, A., Lachlan, K.A., & Young, R.C. (2020). OK Google, tell me about birth control: Sentiment analysis of positive and negative birth control headlines and snippets. Paper accepted for presentation at the 111th annual meeting of the Eastern Communication Association, Baltimore, MD. (Convention cancelled due to COVID-19 pandemic)

*Lachlan, K.A., Gilbert, C., Hutter, E., Raine, A., & Spence, P.R. (2020). Ready in the face of danger? Investigating preparation, mitigation, and information seeking amongst those affected by the 2018 California wildfires. Paper accepted for presentation at the 88th annual meeting of the Central States Communication Association, Rosemont, IL. (Convention cancelled due to COVID-19 pandemic)

*Lin, X., Kaufmann, R., Spates, S., Lachlan, K.A., & Spence, P.R. (2020). I don't care about who you are, but what you are doing for me? Examining perceptions of helpful comments and identity in discussion posts. Paper accepted for presentation at the 88th annual meeting of the Central States Communication Association, Rosemont, IL. (Convention cancelled due to COVID-19 pandemic)

Gilbert, C., Lachlan, K.A., Hutter, E., Raine, A., & Spence, P.R. (2019). Exploring sex differences in informational needs and media dependencies during the 2018 California wildfires. Paper presented at the 104th annual meeting of the National Communication Association, Baltimore, MD.

Raine, A., Lachlan, K.A., Xu, Z., & Eosco, G. (2019). Storms of a feather tweet together: Emergency management communication on Twitter in Hurricane Harvey. Paper presented at the 69th annual meeting of the International Communication Association, Washington, D.C.

Xu, Z., Lachlan, K.A., Ellis, L., & Raine, A. (2019). Understanding public opinion in different disaster stages: A case study of Hurricane Irma. Paper presented at the 69th annual meeting of the International Communication Association, Washington, D.C.

Raine, A., Lachlan, K.A., & Palombo, C. (2019). A Storm of Information: Twitter Data from Hurricanes #Florence and #Michael. Paper presented at the 99th annual meeting of the American Meteorological Society, Phoenix, AZ.

*Lachlan, K.A., Spence, P.R., Seeger, M., Gilbert, C., & Lin, X. (2019). Crisis communication in context: History and publications trends. Paper presented at the 87th annual meeting of the Central States Communication Association, Omaha, NE.

Lachlan, K.A., Xu, Z., Hutter, E., & Spence, P.R. (2018). I'm Scared Now that it is here: A Sentiment Analysis of Twitter Content across the Lifecycle of Hurricane Irma. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Spence, P.R., Lin, X., Lachlan, K.A., & Hutter, E. (2018). We're In This Together: The Impact Of Self-Disclosure On Source Credibility And Risk Message Responses. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

*Lin, X., Kaufman, D., Spence, P.R., Lachlan, K.A., & Meeker, E. (2018). They Seem to Really Want to Help Even Though I Don't Know Who They Are:" Exploring the Relationship of Anonymity and Frequency of Helpful Remarks in Newspaper Comment Sections. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Xu, Z., Hutter, E., Lachlan, K.A., Raineau, A., & Spence, P.R. (2018). A little goes a long way: Examining serial transmission of Twitter content associated with Hurricane Irma. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Eastman, A., & Lachlan, K.A. (2018). Man versus storm: CERC, HBM, and responses to emergency messages concerning Hurricane Sandy. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Spence, P.R., Lachlan, K.A., Lin, X., Westerman, D.K., Rice, R., Sellnow, T., & Seeger, M. (2018). Allow me to respond: Exemplification effects, user comments and response to a news story. Paper presented at the 68th annual meeting of the International Communication Association, Prague, Czech Republic.

Spence, P. R., Edwards, A., & Edwards, C., Lachlan, K. A., Lin, X., Raineau, A. M., Westerman, D., & Beattie, A. J. (2018). Technologically assisted crisis messages: Here come the bots. Paper presented at the 8th annual International Crisis and Risk Communication Conference, Orlando FL.

Raineau, A., & Lachlan, K.A. (2018). Stella! Social media and affective content in the context of a major snowstorm. Paper presented at the 98th annual meeting of the American Meteorological Society, Austin, TX.

Raineau, A., Lin, X., Lachlan, K.A., & Spence, P.R. (2018). The Weather Channel heuristic: Potential evidence for a sleeper effect when naming storms. Paper presented at the 98th annual meeting of the American Meteorological Society, Austin, TX.

*Lin, X., Raineau, A., Spence, P.R., & Lachlan, K.A. (2018). What's in a name? Using theory to examine storm naming and response. Paper presented at the 86th annual meeting of the Central States Communication Association, Milwaukee, WI.

Eastman, A., & Lachlan (2017). Adolescents' perceptions of source credibility and risk concerning Hurricane Sandy: An HBM approach. Paper presented at the 102nd annual meeting of the National Communication Association, Dallas, TX.

*Raineau, A., Lachlan, K.A., & Fishlock, J. (2017). This is "not" a drill: Examining retention and behavioral intentions when using social robotics to communicate a weather risk. Paper presented at the 102nd annual meeting of the National Communication Association, Dallas, TX.

Lachlan, K.A., Raineau, A., Vanko, B., Spence, P.R., Fishlock, J., & Xu, Z. (2017). I might believe you if you weren't a robot: Comparing risk message credibility across traditional and robotic platforms. Paper presented at the 67th annual meeting of the International Communication Association, San Diego, CA.

Piantek, K., & Lachlan, K.A. (2017). Testing image restoration theory: Evaluation of message strategies after image-damaging events for the NRA and New England Patriots. Paper presented at the 67th annual meeting of the International Communication Association, San Diego, CA.

Raineau, A., Lachlan, K.A., Oeldorf-Hirsch, A., & DeVoss, C. (2017). Tweeting in the face of uncertainty: Examining transmission, responses and message style of state emergency management during Hurricane Joaquin. Paper presented at the 67th annual meeting of the International Communication Association, San Diego, CA.

Lachlan, K.A., Spence, P.R., Omillion-Hodges, L., Rice, R., & Goddard, A.K. (2017). Responding to campus shootings: Two studies exploring the effects of sex and placement strategy on knowledge acquisition and

organizational reputation. Paper presented at the 85th annual meeting of the Central States Communication Association, Minneapolis, MN.

Lachlan, K.A., Raine, A., Spence, P.R., Vanco, B., Fishlock, J., & Xu, Z. (2017). Of robots, risks, and fears: Exploring the impact of robot delivered risk messages on negative affect and perceptions of affiliated organizations. Paper presented at the 85th annual meeting of the Central States Communication Association, Minneapolis, MN.

Raine, A., & Lachlan, K.A. (2017). Testing Human-Robot interaction to communicate weather risks. Paper presented at the 97th annual meeting of the American Meteorological Society, Seattle, WA.

*Lachlan, K.A., Spence, P.R., Raine, A., Fishlock, J., Xu, Z., & Vanco, B. (2016). Exploring the effectiveness of robotic platforms in engendering learning: Implications for the future of crisis and risk communication. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Lin, X., Spence, & Lachlan (2016). Social media and credibility indicators: The effect of influence cues within health and risk contexts. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Lin, X., Spence, P.R. & Lachlan, K.A. (2016). Exploring extreme events on social media: A comparison study of user reposting/retweeting behaviors on Twitter and Weibo. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Piantek, K., & Lachlan, K.A. (2016). Polarizing organizations in crisis: The effects of extreme disposition and ego-involvement on message evaluation and ELM processing routes for image restoration messages. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Raine, A., Lachlan, K.A., & Spence, P.R. (2016). Twitter weather warnings: The impact of imperative and declarative message style on risk perception and behavioral intentions. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Spence, P.R., Lachlan, K.A., Sellnow, T., Rice, R.G., & Seeger, H. (2016). That is so gross and I have to post about it: Exemplification effects and user comments on a news story. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Lachlan, K. A., Raine, A., Lin, X. Xu, Z., Rice, R. & Spence, P. A. (2016). Risky robots: Using robotic delivery platforms to deliver information concerning environmental hazards. Abstract presented at the 66th annual meeting of the International Communication Association, Fukuoka, Japan.

Lachlan, K.A., Spence, P.R., & Lin, X. (2016). Twitter, information seeking, and natural disasters: What we know and implications for future research. Paper presented at the 84th annual meeting of the Central States Communication Association, Grand Rapids, MI.

*Lin, X., Rice, R., Lachlan, K.A., & Spence, P.R. (2016). Biological terrorism and the local community: Planning and responding at the local level. Paper presented at the 84th annual meeting of the Central States Communication Association, Grand Rapids, MI.

Raine, A.M., Lachlan, K.A., & Lin, C.A. (2016). What's in a #name? An experimental study examining perceived credibility and impact of winter storm names. Paper presented at the 96th annual meeting of the American Meteorological Society, New Orleans, LA.

Lachlan, K.A., Levy, D.R., Xu, Z., & Peng, L. (2015). The remaining, unconvinced few: Using Twitter to examine non-CORFing behaviors following a political defeat. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Spence, Sellnow-Richmond, D., Sellnow, T., & Lachlan, K.A. (2015). Keeping the wolves at bay: Using YouTube.com to counter broadcast news reports of organizational crises. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Spence, P.A., Lachlan, K.A., & Rainear, A. (2015). Social media and crisis research: Data and directions. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Lin, X., Spence, P.R., & Lachlan, K.A. (2015). Credibility for risk health messages on social media: new opportunities to influence. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Lachlan, K.A., & Levy, D.R. (2015). To the victor go the Tweets: BIRGing, CORFing, and Twitter activity following a major political referendum. Paper presented at the 65th annual meeting of the International Communication Association, San Juan, PR.

Spence, P.R., Lachlan, K.A., & Lin, X. (2015). Experience or Perception: Exemplification and Risk Messages. Paper presented at the 65th annual meeting of the International Communication Association, San Juan, PR.

Spence, P.R., Lachlan, K.A., Lin, X., Najarian, K., & Del Greco, M. (2015). CERC, Search Strategies, and Twitter Content: Using Social Media in the Management of Crises and Disasters. Paper presented at the 83rd annual meeting of the Central States Communication Association, Madison, WI.

Lachlan, K.A., Spence, P.R., Lin, X., Najarian, K., & Del Greco, M. (2014). Getting you information before it's too late: Comparing content associated with localized and non-localized hashtags during a severe weather event. Paper presented at the 99th annual meeting of the National Communication Association, Chicago, IL.

Spence, P.R., Lachlan, K.A., Sellnow-Richmond, D., Sellnow, T., & Lin, X. (2014). The problem with remaining silent: Exemplification effects and public image. Paper presented at the 99th annual meeting of the National Communication Association, Chicago, IL.

*Lachlan, K.A., Spence, P.R., & Lin, X. (2014). Expressions of risk awareness and concern through Twitter: On the utility of using the medium as an indication of audience needs. Paper presented at the 105th annual meeting of the Eastern Communication Association, Providence, RI.

Lachlan, K.A., Spence, P.R., Edwards, C., Reno, K., & Edwards, A. (2014). Since that got here fast I'll give it some thought: Health message tweets and trust in public health organizations. Paper presented at the 105th annual meeting of the Eastern Communication Association, Providence, RI.

Lachlan, K.A., & Spence, P.R. (2013). Getting information to underserved communities using twitter: Lessons from Hurricane Sandy. Paper presented at the annual meeting of the Society for Risk Analysis, Baltimore, MD.

Lachlan, K.A. (2013). Tweeting it before it becomes real: The role of social media in both creating and resolving chaos in slowly developing crises. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

Lachlan, K.A., Spence, P.R., Lin, X., Del Greco, M., & Jewett, A. (2013). Screaming into the wind: Examining the volume and content of tweets associated with Hurricane Sandy. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

*Spence, P.R., Lachlan, K.A., Lin, X., & Del Greco, M. (2013). Differences in Twitter content during the early stages of a natural disaster: Implications for crisis communication. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

*Spence, P.R., Lachlan, K.A., Edwards, A., & Edwards, C. (2013). Tweeting fast matters, but only if I think about it: The mediating role of cognitive elaboration on source credibility and information seeking. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

Spence, P.R., Spates, S., Gentile, C., Lin, X., & Lachlan, K.A. (2013). Exploring the impact of Ethnic identity through other generated cues on perceptions of spokesperson credibility among Caucasian and African American audiences. Paper presented at the 63rd annual meeting of the International Communication Association, London, UK.

Lachlan, K.A. (2013). Decentralizing emergency and risk communication: Considering the responses of historically underserved communities under duress. Abstract presented at the 10th annual Social Theory Forum, University of Massachusetts Boston, Boston, MA.

Lachlan, K.A., & Spence, P.R. (2013). Hazard, outrage, and responses to crisis news: Exploring the ways in which message placement may influence risk perception and negative affect. Paper presented at the 104th annual meeting of the Eastern Communication Association, Pittsburgh, PA

*Lachlan, K.A., Spence, P.R., & Omilion-Hodges, L. (2013). Reputational maintenance during crises: Educating stakeholders and restoring image through early communication. Paper presented at the 81st annual meeting of the Central States Communication Association, Kansas City, MO.

Spence, P.R., Lachlan, K.A., Spates, S., & Lin, X. (2013). "I hear what you are saying, but I'm not going to do it:" Exploring intercultural differences in response to interactive health messages from spokespeople with varying levels of ethnic identity. Paper presented at the 81st annual meeting of the Central States Communication Association, Kansas City, MO.

Lachlan, K.A., & Spence, P.R. (2012). Assessing intercultural differences in response to risk messages related to oil spills and dispersant use. Abstract presented at the annual meeting of the Society for Risk analysis, San Francisco, CA.

Lachlan, K.A., Westerman, D.K., & Spence (2012). Using media to facilitate learning during crises and emergencies: The role of presence. Abstract presented at the annual meeting of the National Cable & Telecommunications Association, Boston, MA.

Lachlan, K.A., Goddard, A., Spence, P.R., & McIntyre, J.J. (2012). Facilitating learning in the aftermath of a campus shooting: An exploration of the effects of gender and placement strategy on crisis knowledge. Paper presented at the 103rd annual meeting of the Eastern Communication Association, Cambridge, MA.

*Shelton, A.K., & Lachlan, K.A. (2012). Video games: An overview of recent research on aggression and the transition toward considering other types of effects. Paper presented at the 103rd annual meeting of the Eastern Communication Association, Cambridge, MA.

Goddard, A., Spence, P.R., Lachlan, K.A., & McIntyre, J.J. (2012). An experimental examination of the role of corrective action in image restoration: The case of a campus shooting. Paper presented at the 80th annual meeting of the Central States Communication Association, Cleveland, OH.

Spates, S., Spence, P.R., Lachlan, K.A., & Westerman, D.K. (2012). Where the gates matter less: Examining social media and credibility in health related content. Paper presented at the 80th annual meeting of the Central States Communication Association, Cleveland, OH.

McIntyre, J.J., Lachlan, K.A., Spence, P.R., & Spates, S. (2011). Responding to a campus emergency: The impact of alert sources on message speed, learning processes, and perceptions of campus safety. Paper presented at the 96th annual meeting of the National Communication Association, New Orleans, LA.

Lachlan, K.A., & Spence, P.R. (2011). Risk, crisis, and emergency communication in developing countries: Identifying the needs of urban populations. Paper presented at the 61st annual meeting of the International Communication Association, Boston, MA

Lachlan, K.A., & Spence, P.R. (2011). Presence, psychological involvement, and motivation under conditions of risk: Lessons from recent research and the need for further investigation. Paper presented at the 102nd annual meeting of the Eastern Communication Association, Arlington, VA.

*Lachlan, K.A., & Spence, P.R. (2011). Crisis communication, older audiences, and disaster preparation: Lessons from the gulf coast. Paper presented at the 102nd annual meeting of the Eastern Communication Association, Arlington, VA.

Spence, P.R., & Lachlan, K.A. (2011). Testing and extending the Knowledge Gap hypothesis: Considering age, race, and socioeconomic status. Paper presented at the 79th annual meeting of the Central States Communication Association, Milwaukee, WI.

McIntyre, J.J., Goddard, A., Reno, K., Lachlan, K.A., & Spence, P.R. (2011). Media consumption and emotional responses to a university shooting. Paper presented at the 79th annual meeting of the Central States Communication Association, Milwaukee, WI.

*McIntyre, J.J., Savage, M., Spence, P.R., & Lachlan, K.A. (2011). Getting you home safely: Radio's role in distributing crisis information based on station format. Paper presented at the 79th annual meeting of the Central States Communication Association, Milwaukee, WI.

Lachlan, K.A., & Spence, P.R. (2010). Emergency and crisis communication in global health. Paper presented at the 9th annual meeting of the International Society for Urban Health, New York, NY.

McIntyre, J. J., Savage, M., Richmond, S., Spence, P. R., & Lachlan, K. A. (2010). Attending to the future: The role of learning in post crisis response. Paper presented the 95th annual meeting of the National Communication Association, San Francisco, CA.

Lachlan, K.A., & Spence, P.R. (2010). The elderly, informational needs, and disaster preparation: Lessons learned from the Gulf Coast and implications for rebuilding sustainable communities. Abstract presented at the CRSCAD International Conference on Rebuilding Sustainable Communities with Elderly and Disabled People after Disasters, Boston, MA.

*Lachlan, K.A., Spence, P.R., & Burke, J. (2010). Gender and age differences in use and perceptions of emergency messages during Hurricane Ike: Suggestions for engaging specific populations with disaster messages. Paper presented at the 78th annual meeting of the Central States Communication Association, Cincinnati, OH.

Spence, P.R., Lachlan, K.A., Nelson, L., & Shelton, A. (2010). Psychological health and coping strategies after an urban bridge collapse: Lessons for engaging and enhancing community mental health needs after a crisis. Paper presented at the 78th annual meeting of the Central States Communication Association, Cincinnati, OH.

Spence, P.R., Burke, J., & Lachlan, K.A. (2010). Dealing with disaster: Individual coping, community, and response. Paper presented at the 78th annual meeting of the Central States Communication Association, Cincinnati, OH.

Lachlan, K.A., & Spence, P.R. (2009). Demographics and crisis communication: Practical lessons from recent research. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Lachlan, K.A., Westerman, D.K., & Spence, P.R. (2009). Examining the effect of spatial presence and perceptual realism on crisis information seeking. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2009). When disaster strikes: Examining the role of telepresence in exemplification effects. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

*Spence, P.R., Lachlan, K.A., & Burke, J. (2009). Differences in crisis knowledge across age, race, and socioeconomic status: Hurricane Ike. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Spence, P.R., & Lachlan, K.A. (2009). Obstacles and measures: Challenges to data collection in crisis research. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2009). Telepresence and exemplification effects: A sleeper effect? Paper presented at the 92nd annual meeting of the Association for Education in Journalism and Mass Communication, Boston, MA.

Lachlan, K.A. (2009). Considering diversity in the placement and content of emergency messages. Abstract presented at the 54th annual meeting of the Broadcast Education Association, Las Vegas, NV.

Lachlan, K.A., Spence, P.R., & Seeger, M. (2009). Uncertainty reduction and terrorism: Examples of media use after 9/11. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

Lachlan, K.A., & Spence, P.R. (2009). Sex, presence and bad news: Exploring cognitive and affective responses to crisis messages. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

Spence, P. R. & Lachlan K. A. (2009). 2008 Federation Prize Report on Research. Spotlight panel presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

McIntyre, J. J. Spence, P. R., Lachlan, K. A., & Sibal, K. (2009). Radio in the public interest: A measure of crisis preparedness. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

Spence, P. R. & Lachlan K. A. Nelson, L., & Sheldon, A. (2009). Toward a theory of learning through the media and disasters. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

*Tamborini, R., Eden, A., Bowman, N.D., Grizzard, M., & Lachlan, K.A. (2009). The Influence of Morality Subcultures on the Acceptance and Appeal of Violence. Paper presented at the 59th annual meeting of the International Communication Association, Chicago, IL.

Lachlan, K.A., & Krcmar, M. (2008). Experiencing telepresence in video games: The role of telepresence tendencies, game experience, gender, and time spent in play. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Lachlan, K.A., & Spence, P.R. (2008). Measuring Sandman's hazard and outrage model in multiple contexts. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Lachlan, K.A., Spence, P.R., & Nelson, L.D. (2008). Differences in information seeking following an urban bridge collapse: Implications for crisis communication. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Spence, P.R., Lachlan, K.A., & Ray, R. (2008). Hazard, outrage, and pre-disaster crisis communication messages. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

*Griffith, D., Lachlan, K.A. & Spence, P.R. (2008). Differential risk perceptions across Hurricane Katrina evacuees. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Krcmar, M., & Lachlan, K.A. (2008). Aggressive outcomes and video game play: The role of length of play and the mechanisms at work. Paper presented at the 58th annual meeting of the International Communication Association, Montreal, PQ.

Smith, J. S., Spence, P. R., & Lachlan, K. A. (2008). Presence and mothers: Responses to tragic news reports. Paper presented at the 112th annual meeting of the Michigan Academy of Arts, Science, & Letters. Kalamazoo, MI.

Spence, P.R., Lachlan, K.A., Westerman, D.K., & Smith, J. (2008). Presence, gender, and bad news: Exploring the responses of men and women to tragic news stories in varying media. Paper presented at the 99th annual meeting of the Eastern Communication Association Pittsburgh, PA.

Spence, P.R., Lachlan, K.A., & Sibal, K.M. (2008). Age and sex differences in perceptions of and use of emergency messages during Katrina. Paper presented at the 99th annual meeting of the Eastern Communication Association Pittsburgh, PA.

Lachlan, K.A., & Spence, P.R., Lewis, J., & Payne, H. (2008). Extending risk communication theory: Hazard, outrage, and HIV prevention. Paper presented at the 76th annual meeting of the Central States Communication Association, Madison, WI.

*Spence, P.R., & Lachlan, K.A. (2008). Psychological health and uncertainty: Coping strategies among Hurricane Katrina evacuees. Paper presented at the 76th annual meeting of the Central States Communication Association, Madison, WI.

Spence, P.R., Lachlan, K.A., Burke, J., & Seeger, M. (2007). Disability, communication, and information needs after Katrina. Paper presented at the 92nd annual meeting of the National Communication Association, Chicago, IL

Lachlan, K.A., & Spence, P.R. (2007). The role of medium choice in perceptions of crisis message adequacy and responses during Katrina. Paper presented at the 92nd annual meeting of the National Communication Association, Chicago, IL

Tamborini, R., Lachlan, K., Bowman, N., & Eden, A. (2007). The appeal of violence in film and video games. Paper presented at the 92nd annual meeting of the National Communication Association, Chicago, IL

Spence, P.R. & Lachlan, K.A. (2007). Race, evacuation, and communication needs after a crisis event. Paper presented at the 57th annual meeting of the International Communication Association, San Francisco, CA.

*Spence, P.R., Lachlan, K.A., & Higgins, M. (2007). Hazard and outrage: Developing and expanding communication research in the public interest. Paper presented at the 75th annual meeting of the Central States Communication Association, Minneapolis, MN.

Lachlan, K.A. & Spence, P.R. (2007). Crisis communication in the internet age: Evaluating Hazard and Outrage. Paper presented at the 75th annual meeting of the Central States Communication Association, Minneapolis, MN.

Lachlan, K.A., Spence, P.R., Eith, C.E., & Keaster, M.R. (2007). Of storms and knowledge gaps: Differences in crisis knowledge across age, race, and socioeconomic status during Hurricane Katrina. Paper presented at the 91st annual meeting of the Western States Communication Association, Seattle, WA.

Lachlan, K.A., Tamborini, R., Bowman, N., & Eden, A. (2006). Affective disposition theory and the acceptability of violent reprisal: The moral monitoring of character actions and intentions. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX

*Spence, P.R., Lachlan, K.A., Burke, J., Fitzgibbon, J., Sibal, K.M., Mukhopadhyay, A., & Miller, S.D. (2006). Lessons for crisis communication: The crisis preparation, media use, and information seeking of Katrina evacuees. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX

Lachlan, K.A., & Spence, P.R. (2006). Measuring hazard and outrage in the aftermath of Katrina: Scale validation and implications for crisis communication. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX.

Lachlan, K.A., & Maloney, E.K. (2006). Presence, personality, and video game violence: New conceptualizations of interactive content. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX.

Lachlan, K.A., Blair, J.P., Skalski, P., Westerman, D., and Spence, P.R. (2006). Public relations for law enforcement: Implications of the media coverage of the Cincinnati riots. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX.

Lachlan, K.A., Jung, D. & Spirek, M.M. (2006). My distance education is not yours: Sex differences in critiquing telepresence in primary schools. Abstract presented at the 74th annual meeting of the Central States Communication Association, Indianapolis, IN.

Spence, P.R., & Lachlan, K.A. (2006). Bio-terrorism and local community needs. Paper presented at the 74th annual meeting of the Central States Communication Association, Indianapolis, IN.

Lachlan, K.A., & Lannutti, P.J. (2005). Assessing attitudes toward same sex marriage: Scale development and validation. Paper presented at the 90th annual meeting of the National Communication Association, Boston, MA.

*Lachlan, K.A. (2005). The combined impact of disposition and motive on latitudes of acceptance for violence: Evidence for social comparison processes? Paper presented at the 55th annual meeting of the International Communication Association, New York, NY.

Tamborini, R., Chory-Assad, R., Lachlan, K.A., Westerman, D., & Skalski, P. (2005). Talking smack: Verbal aggression in professional wrestling. Paper presented at the 55th annual meeting of the International Communication Association, New York, NY.

Spence, P.R., & Lachlan, K.A. (2005). Communication, informational needs and message design: Media coverage of 9/11 and implications for crisis communication. Paper presented at the 73rd annual meeting of the Central States Communication Association, Kansas City, MO.

Lachlan, K.A., & Tamborini, R. (2004). The impact of dispositional and motivational context on enjoyment of violence and attitudes toward victims. Paper presented at the 89th annual meeting of the National Communication Association, Chicago, IL.

Lachlan, K.A., & Tamborini, R. (2004). Disposition toward perpetrator, motives for violence, and attitudes toward aggression: An examination of shifts in latitudes of acceptance. Paper presented at the 54th annual meeting of the International Communication Association, New Orleans, LA.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2004). "E" for accuracy! Comparing survey, diary, and E-tracking methods for measuring internet use. Paper presented at the 54th annual meeting of the International Communication Association, New Orleans, LA.

Lachlan, K.A. (2004). Presence, personality, and violence: New conceptualizations of interactive content. Paper presented at the 72nd annual meeting of the Central States Communication Association, Cleveland, OH.

Lachlan, K.A., Tamborini, R., Westerman, D., & Skalski, P. (2003). Dispositional and motivational cues associated with violent reprisal in professional wrestling: The spiral of violence. Paper presented at the 89th annual meeting of the National Communication Association, Miami, FL.

Sherry, J., Holmstrom, A., Lachlan, K.A., Binns, R., & Greenberg, B.S. (2003). Gender differences in video game use and preferences. Paper presented at the 89th annual meeting of the National Communication Association, Miami, FL.

Tamborini, R., & Lachlan, K.A. (2003). Justifying violence: The impact of disposition and motive on the acceptability of violent reprisal. Paper presented at the 89th annual meeting of the National Communication Association, Miami, FL.

Tamborini, R., Skalski, P., Westerman, D., & Lachlan, K.A. (2003). The amount and context of violence in professional wrestling: A legitimate cause for concern? Paper presented at the 86th annual meeting of the Association for Education in Journalism and Mass Communication, Kansas City, MO.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2003). Comparing methodologies for measuring internet and traditional media use. Paper presented at the 53rd annual meeting of the International Communication Association, San Diego, CA.

*Sherry, J., Desouza, R., Greenberg, B.S., & Lachlan, K.A. (2003). The relationship between developmental stages and video game uses and gratifications, game preference and amount of time spent in play. Paper presented at the 53rd annual meeting of the International Communication Association, San Diego, CA.

Lachlan, K.A., Blair, J.P., Skalski, P., & Westerman, D. (2002). Media coverage of the Timothy Thomas shooting, the Cincinnati riots, and implications for law enforcement. Paper presented at the 61st annual meeting of the American Society of Criminology, Chicago, IL.

Lachlan, K.A. (2002). Personality differences among wrestling viewers and non-viewers and their implications for future research on television violence. Paper presented at the 88th annual meeting of the National Communication Association, New Orleans, LA.

*Lachlan, K.A. (2002). The presence and context of weapons in American video games. Paper presented at the 72nd annual meeting of the Southern States Communication Association, Winston-Salem, NC.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2002). Survey and diary analysis of internet and traditional media use. Paper presented at the International Conference on Mass Media and Communications in the E-society of the 21st Century, Moscow, Russia.

Smith, R.A., Levine, T., Lachlan, K.A. & Fediuk, T.H. (2002). The high cost of complexity: A Monte Carlo simulation of Type I and Type II error rates in multi-way ANOVA. Paper presented at the 52nd annual meeting of the International Communication Association, Seoul, South Korea.

Lachlan, K.A. (2001). Demographic characteristics of violent characters in American video games. Paper presented at the 87th annual meeting of the National Communication Association, Atlanta, GA.

Greenberg, B.S., Hofshire, L., & Lachlan, K.A. (2001). Media and interpersonal communication in response to the terrorist attacks. Findings presented at special panel on the events of September 11 at the 87th annual meeting of the National Communication Association, Atlanta, GA.

Tamborini, R., Eastin, M., Skalski, P., Lachlan, K.A., Fediuk, T.H., & Brady, R.M. (2001). Violent virtual video games and hostile thoughts. Paper presented at the 87th annual meeting of the National Communication Association, Atlanta, GA.

Tamborini, R., Eastin, M.S., Lachlan, K.A., Skalski, P. & Fediuk, T. (2001). Hostile thoughts, presence and violent virtual video games. Paper presented at the 51st annual meeting of the International Communication

Association, Washington, DC.

Mitchell, M., Lachlan, K.A., & Skalski, P. (2001). The impact of ascribed responsibility and personal norms on door-in-the-face effectiveness. Paper presented at the 71st annual meeting of the Southern States Communication Association, Lexington, KY.

Lachlan, K.A., & Eith, C.A. (2000). Gender differences in children's aggressive behavior: The effect of television violence and delinquent peer associations. Paper presented at the UNESCO International Forum of Researchers on Young People and the Media, Sydney, Australia.

Lachlan, K.A., Smith, S.L., & Tamborini, R. (2000). Popular video games: Assessing the amount and context of violence. Paper presented at the 86th annual meeting of the National Communication Association, Seattle, WA.

Tamborini, R., Eastin, M., Lachlan, K.A., Fediuk, T., Brady, R., and Skalski, P. (2000). The effects of violent virtual video games on aggressive thoughts and behaviors. Paper presented at the 86th annual meeting of the National Communication Association, Seattle, WA.

Teaching Experience

University of Connecticut:

Primary Instructor, *Communication 5001: Introduction to Research Methods (graduate level)*

Primary Instructor, *Communication 5002: Research Methods II (graduate level)*

Primary Instructor, *Communication 5150: Crisis and Risk Communication (graduate level)*

Primary Instructor, *Communication 3310W: Media Literacy (writing intensive seminar)*

Primary Instructor, *Communication 3300: Effects of Mass Media*

Primary Instructor, *Communication 2000Q: Communication Research Methods*

University of Massachusetts Boston:

Primary Instructor, *Communication Studies 100: Introduction to Communication.*

Primary Instructor, *Communication Studies 205: Communication Research Methods*

Primary Instructor, *Communication Studies 250: Analyzing Media.*

Primary Instructor, *Communication Studies 280: Special Topics: Theories of Mass Media.*

Primary Instructor, *Communication Studies 320: Compliance Gaining and Social Influence*

Primary Instructor, *Communication Studies 480: Capstone Seminar: Crisis and Risk Communication*

Boston College:

Primary Instructor, *Advertising 743: Social and Psychological Effects of Mass Media (graduate level).*

Primary Instructor, *Communication 020: Survey of Mass Communication.*

Primary Instructor, *Communication 208: Entertainment Media.*

Primary Instructor, *Communication 320: Communication Research Methods.*

Primary Instructor, *Communication 372: Mass Communication Theory.*

Primary Instructor, *Communication 464: Violence and Media.*

Emerson College:

Primary Instructor, *MH604: Research Methods for Marketing and Health Communication (graduate level).*

Primary Instructor, *MH200-9: Communication, Media, and Society.*

Boston University:

Primary Instructor, *Communication 380: Theory and Processes of Communication.*

Michigan State University:

Primary Instructor, *Communication 200: Methods of Communication Inquiry.*

Primary Instructor, *Communication 225: Introduction to Interpersonal Communication.*

Primary Instructor, *Communication 275: Effects of Mass Communication.*

Primary Instructor, *Telecommunication 275: Social and Psychological Effects of Mass Media.*

External Funding

NOAA, Sea Grant Program, *Filling the Emergency Preparedness Gap for Older and Underserved Populations in Select Coastal Connecticut Communities*. \$207,814.

Connecticut Institute for Resilience and Climate Adaptation, *Addressing Disaster Preparedness-Disparity in Connecticut: Cultivating trust and increasing resilience through effective and equitable risk communication* \$50,000.

National Science Foundation, Decision Management and Risk Sciences Program, *RAPID: Information Sufficiency, Source Preferences, and Mitigation Behaviors Surrounding Hurricane Ian*. Fall 2022. \$72,035.

National Science Foundation/Japanese Science and Technology Agency, Human-Centered Data for Resilience Program. *Resilience Empirical Research and Knowledge Creation by Re-Framing the Sendai Framework for Disaster Reduction*. Fall 2021. ¥9,945,000 (\$82,263.00).

National Science Foundation, Decision Management and Risk Sciences Program, *RAPID: Examining Media Dependencies, Risk Perceptions, and Depressive Symptomatology during the 2020 COVID Pandemic*. Spring 2020. \$66,453.00.

National Science Foundation, Decision Management and Risk Sciences Program, *RAPID: Investigating Media Dependencies, Mitigation Behavior, and Information Processing in the Time Leading up to Hurricane Dorian*. Spring/Fall 2020. \$15,995.00.

Internal Funding

CLAS Seed Grant Program, University of Connecticut, *Integrating Sociocultural Data into Interdisciplinary Disaster Science at UConn*. Fall 2021. \$46,472.

InCHIP Rapid Response Grant, University of Connecticut, *Examining Attributions of Blame Associated with the COVID-19*. \$2,250.

Undergraduate Research Fellowship Grant, Boston College, *Measuring hazard and outrage responses to emergency messages*. Spring 2007, \$1,120.

Teaching and Mentoring Expense Grant, Boston College. *Integrating multimedia into Survey of Mass Communication*, Summer 2006, \$13,145.

Undergraduate Research Fellowship Grant, Boston College, *Measuring hazard and outrage responses to emergency messages*. Spring 2006, \$2,400.

Research Expense Grant, Boston College. *Dispositional and motivational cues associated with violence in prime time television*, Summer 2005, \$1,350.

Research Expense Grant, Boston College. *Dispositional and motivational cues associated with violence in prime time television*, Spring 2005, \$2,000.

Undergraduate Research Fellowship Grant, Boston College, *Individual differences and video game content*, Fall 2004, \$1,120

Research Expense Grant, Boston College. *Experienced telepresence, aggressive personality, and violent video game content*, Fall 2004, \$1,440.

Undergraduate Research Fellowship Grant, Boston College, *Individual differences and video game content*, Summer 2004, \$2,400.

Research Expense Grant, Boston College. *Experienced telepresence, aggressive personality, and violent video game content*, Fall 2003, \$1,200.

Invited Lectures, Colloquia, and Panels

Panelist, *HMC Virtual Workshop: How to Publish*, Human Machine Communication Interest Group, International Communication Association (Fall 2024).

Panelist, *Methodological Challenges: Studying Crisis Communication During a Crisis*. National Communication Association Annual Convention (Fall 2022).

Invited Speaker, *Reflections and Thoughts on Careers in (and out of) Communication*. Nicholson College of Media and Communication, University of Central Florida (Spring 2022).

Panelist, *Managing COVID-19: University Administrators Describe Responding to the Pandemic*. Central States Communication Association Annual Convention (Spring 2022).

Panelist, *Preparing Manuscripts for Journal Submissions: Lessons from Former and Current Editors and Editorial Administrators for CSCA Journals*. Central States Communication Association Annual Convention (Spring 2022).

Panelist, *Inspiring Work with Affected Populations: Addressing the Need to Include Impacted Populations in our Research*, Central States Communication Association Annual Convention (Spring 2021).

Panelist, *UConn Science Salon: Decoding Social Media: Using social media to tell the future and know the present*. Sponsored by the UCONN Foundation (Fall 2019).

Panelist, *UConn Science Salon: Elevating the conversation – How truth and respect (might just) conquer fake news*. Sponsored by the UCONN Foundation (Spring 2018).

Panelist, *Assessing the Current Application of Theory in Communication Research*, Central States Communication Association Annual Convention (Spring 2017).

Panelist, *Theories and Empirical Findings for Human-Robot Interaction*, Central States Communication Association Annual Convention (Spring 2017).

Panelist, *Meet the Editors*, Central States Communication Association Annual Convention (Spring 2016, Spring 2017).

Panelist, *Disaster Communication: Redesigned*, College of Communication and Information, University of Kentucky (Fall 2015).

Invited Speaker, 1st Annual Leddin Lecture, College of Communication and Information, University of Kentucky (Fall 2014). Topic: *New Media, Old Problems: Thinking about Health, Crisis, and Risk Communication in New Contexts*

Invited Lecture, J610: *Risk Communication*, University of Oregon, Dr. Kathleen Vidoloff, Instructor (Spring 2013). Topic: *Considering Diversity in the Content and Placement of Risk Messages*.

Invited Lecture, PPOLG 704: *Research Methods II (graduate level)*. Dr. Michael Johnson, Instructor (Fall 2012, Fall 2013). Topic: *Content Analysis as a Research Tool for Public Policy*.

Invited Speaker, International Forum on Emergency Medicine, Montreal, PQ. (Summer 2011). Topic: *Hazard and Outrage: Considering Differences in Affective and Cognitive Responses across Subpopulations Impacted by Crises and Emergencies*

Invited Speaker, *How Technology is Changing Media* (hosted by the BC Club) (Spring 2008). Topic: *Using Communication Science to Rethink Product Placement in Interactive Media*

Focus Group Participant, *Powering Up: Boston's Digital Game Industry* (hosted by Mayor Thomas Menino and the Boston Redevelopment Authority). (Spring 2007). Topic: *Growing Boston's Game Industry Workforce: Bridging the Gap*.

Panelist, *UGBC Roundtable on the Use of Facebook*. (Fall 2007). Topic: *Facebook, Self-Presentation, and the Transition to Professional life*.

Colloquium, *Bowling For Scholars Alumni Colloquium Series- Department of Communication, Michigan State University* (Spring 2006). Topic: *Violent Video Game Content: What is Known and Directions for Future Research*.

Invited Lecture, *Communication 350: Communication Research Methods*. Dr. Jonathan Bowman, Instructor (Spring 2005). Topic: *Telepresence and Aggressive Responses to Violent Video Games*.

Invited Lecture, *Communication 426: TV and Society*. Dr. William Stanwood, Instructor (Spring 2005, Spring 2006, Spring 2007, Fall 2007). Topic: *Video Game Content and Effects*

Colloquium, *Boston College Communication Department Brown Bag*. (Spring 2004). Topic: *Presence, Personality, and Violence: New Conceptualizations of Interactive Content*.

Awards and Recognition

Research Fellow of the Eastern Communication Association, 2022 to present

Named as one of the top 1% of published scholars in key journals in Communication between 2012 and 2016 (*Communication Education*, 67 (1), 88-101)

Named as one of the top 1% of published scholars in key journals in Communication between 2007 and 2011 (*Communication Education*, 61 (4), 381-392; *Scientometrics*, 106, 91-104)

Ranked third in crisis communication publications in key journals in Communication between 2000 and 2018
(Journal of the Association for Communication Administration, 38 (2), 39-56)
 Outstanding Service Award, Central States Communication Association, 2014
 Federation Prize, Central States Communication Association, 2007
 Top Faculty Paper, Communication Education Interest Group, 93rd annual meeting of the Central States Communication Association, Cincinnati, OH, April 2025.
 Top Faculty Paper, Communication Theory Interest Group, 91st annual meeting of the Central States Communication Association, St. Louis, MO, April 2023.
 Top Paper, Instructional Communication Division, 106th annual meeting of the National Communication Association, Seattle, WA, November 2021.
 Top Paper, Applied Communication Division, 91st annual meeting of the Southern States Communication Association, Norfolk, VA.
 Top Paper, Applied Communication Division, 112th annual meeting of the Eastern Communication Association, Cambridge, MA.
 Top Faculty Paper, Strategic and Applied Communication Interest Group 89th annual meeting of the Central States Communication Association, Cincinnati, OH.
 Top Paper, Theory and Methodology Interest Group, 111th annual meeting of the Eastern Communication Association, Baltimore, MD.
 Top Faculty Paper, Strategic and Applied Communication Interest Group, 88th annual meeting of the Central States Communication Association, Rosemont, IL.
 Top Faculty Paper, Human Communication Technology Interest Group, 88th annual meeting of the Central States Communication Association, Rosemont, IL.
 Top Faculty Paper, Public Relations Interest Group, 87th annual meeting of the Central States Communication Association, Omaha, NE.
 Top Faculty Paper, Applied Communication Division, 104th annual meeting of the National Communication Association, Salt Lake City, UT, November 2018
 Top Faculty Paper, Communication Theory Interest Group, 86th annual meeting of the Central States Communication Association, Milwaukee, WI, April 2018.
 Top Paper, Communication and the Future Interest Group, 102nd annual meeting of the National Communication Association, Dallas, TX, November 2017.
 Top Faculty Paper, Public Relations Interest Group, 84th annual meeting of the Central States Communication Association, Minneapolis, MN, March 2017.
 Top Paper, Communication and the Future Interest Group, 101st annual meeting of the National Communication Association, Philadelphia, PA, November 2016.
 Top Faculty Paper, Public Relations Division, 83rd annual meeting of the Central States Communication Association, Grand Rapids, MI, April 2016.
 Top Paper, Communication and Technology Interest Group, 105th annual meeting of the Eastern Communication Association, Providence, RI, April 2014
 Top Faculty Paper, Public Relations Division, 98th annual meeting of the National Communication Association, Washington, D.C., November 2013
 Top Faculty Paper, Applied Communication Division, 98th annual meeting of the National Communication Association, Washington, D.C. November 2013
 Top Faculty Paper, Public Relations Interest Group, 80th annual meeting of the Central States Communication Association, Kansas City, MO, April 2013.
 Top Paper, Communication and Technology Interest Group, 103rd annual meeting of the Eastern Communication Association, Cambridge, MA, April 2012
 Top Paper, Applied Communication Division, 102nd annual meeting of the Eastern Communication Association, Arlington, VA., April 2011
 Top Faculty Paper, Media Studies Interest Group, 78th annual meeting of the Central States Communication Association, Milwaukee, WI, April 2011.
 Top Faculty Paper, Communication Theory Interest Group, 77th annual meeting of the Central States Communication Association, Cincinnati OH, April 2010.
 Top Scholar-to-Scholar Presentation, 94th annual meeting of the National Communication Association, Chicago, IL, November 2009.
 Top Faculty Paper, Mass Communication Division, 59th annual meeting of the International Communication Association, Chicago, IL, May 2009.

Top Faculty Paper, African-American Communication and Culture Division, 93rd annual meeting of the National Communication Association, San Diego, CA, November 2008.

Top Faculty Paper, Health Communication Division, 76th annual meeting of the Central States Communication Association, Madison, WI, April 2008.

Top Faculty Paper, Communication Theory Interest Group, 75th annual meeting of the Central States Communication Association, Minneapolis, MN, April 2007.

Top Paper, Applied Communication Division, 91st annual meeting of the National Communication Association, San Antonio, TX, November 2006.

Top Faculty Paper, Mass Communication Division, 55th annual meeting of the International Communication Association, New York, NY, May 2005

Top Paper, Instructional and Developmental Communication Division, 53rd annual meeting of the International Communication Association, San Diego, CA, May 2003

Top Student Paper, Mass Communication Division, 72nd annual meeting of the Southern States Communication Association, Winston-Salem, NC, April 2002

Excellence in Teaching Citation, Department of Communication, Michigan State University, September 2002

Service to Grant Sponsoring Organizations

Site Visit Review Team, *National Science Foundation*, Natural Hazards Engineering Research Infrastructure Program

Panelist, *National Science Foundation*, Infrastructure Management and Extreme Events Program

Panelist, *National Science Foundation*, Decision, Risk, and Management Sciences Program

Panelist, *National Science Foundation*, Small Business Innovation Research/Small Business Technology Transfer Program

Panelist, *National Oceanic and Atmospheric Administration*, Social, Behavioral and Economic Sciences Program

Panelist, *National Science Foundation/Japan Science and Technology Agency*. US-Japan Workshop on Needs, Priorities and Partnerships to Advance Human-Centered Data for Resilience.

Grant Reviewer, *National Science Foundation*, Trans-Atlantic Platform (T-AP) for Social Sciences and Humanities

Panelist, *National Academy of Sciences, Engineering, & Medicine*, Gulf Research Program

Grant Reviewer, *Netherlands Organization for Scientific Research*

Grant Reviewer, *FWF Austrian Science Fund*

Service to the Field

Executive Board, Finance Committee, National Communication Association, 2014-2017

Editor, *Communication Studies*, 2016-2018

Editorial Board, *Crisis and Risk Communication*, 2025-present

Editorial Board, *Journal of the Association for Communication Administration*, 2023-present

Editorial Board, *Human Machine Communication*, 2018-present

Editorial Board, *Journal of Communication Pedagogy*, 2017-present

Editorial Board, *Communication Quarterly*, 2014-present

Editorial Board, *Communication Studies*, 2012-present

Editorial Board, *Communication Research Reports*, 2009-present

Editorial Board, *Media Psychology*, 2011-2015

Editorial Board, *Communication Yearbook* 39, 2014

Ad Hoc Reviewer:

American Journal of Community Psychology, *American Journal of Media Psychology*, *American Journal of Public Health*, *Asia Pacific Sustainable Development Journal*, *Behavioral Sciences of Terrorism and Political Aggression*, *Biosecurity and Bioterrorism*, *Cities*, *Climate*, *Climate Services*, *Clinical Psychologist*, *Communication Quarterly*, *Communication Monographs*, *Communication Reports*, *Communication Research Reports*, *Communication Studies*, *Computers in Human Behavior*, *Computers & Education*, *Corporate Reputation Review*, *Disasters*, *Electronic News*, *Environmental Science & Policy*, *Health Communication*, *Health Security*, *Heliyon*, *Human Communication Research*,

Human Technology, Homicide Studies, Information & Management, Information Processing and Management, International Journal of Communication, International Journal of Digital Earth, International Journal of Disaster Risk Reduction, International Journal of Environmental Research and Public Health, International Journal of Health Promotion and Education, International Journal of Human-Computer Interaction, International Journal of Industrial Engineering, International Journal of Mass Emergencies and Disasters, International Journal of Medical Informatics, International Social Science Journal, Journal of Applied Communication Research, Journal of the Association for Information Science and Technology, Journal of Broadcasting and Electronic Media, Journal of Business Research, Journal of Communication, Journal of Contingencies and Crisis Management, Journal of Environmental Psychology, Journal of Homosexuality, Journal of Human Behavior in the Social Environment, Journal of Information Security and Applications, Journal of Interactive Marketing, Journal of Medical Internet Research, Journal of Radio & Audio Media, Journal of Risk Research, Library & Information Science Research, Media Psychology, Mass Communication & Society, Mobile Media & Communication, Natural Hazards, New Media & Society, Patient Education and Counseling, PLoS ONE, Politics and Life Sciences, Public Relations Review, Proceedings of the Hawaii International Conference on System Sciences, Progress in Disaster Science, Risk Analysis, Safety Science, Sociological Inquiry, Technology in Society, Telematics & Informatics, UMUAL: The Journal of Personalization Research, Weather and Forecasting, Weather Climate & Society, Western Journal of Communication, Women & Health

External Reviewer for Tenure and/or Promotion: Baylor University, Florida State University, Fordham University, Illinois State University, Ithaca College, Louisiana State University, Northeastern University, University of Central Florida, University of Maryland, University of Massachusetts Boston, University of Minnesota – Duluth, University of North Florida, University of Kentucky, Virginia Commonwealth University, Wayne State University

External Program Reviewer, School of Communication, Cleveland State University

External Program Reviewer, Harrington School of Communication, University of Rhode Island

External Program Reviewer, Department of Journalism and Communication, University of Maine

Chair, Communication and Technology Interest Group, Central States Communication Association, 2022-2023

Vice-Chair, Communication and Technology Interest Group, Central States Communication Association, 2021-2022

Convention Committee, National Communication Association, 2018-2020, Chair 2020-2021.

Participant, NCA Chair's Summer Institute, 2013, 2017

Acquisitions Reviewer, Sage Publications, Taylor & Francis

Federation Prize Selection Committee, Central States Communication Association, 2012-2013, Chair 2013-2014.

Chair, Communication Theory Division, Central States Communication Association, 2011-2012

Vice-Chair, Communication Theory Division, Central States Communication Association, 2010-2011

Secretary, Communication Theory Division, Central States Communication Association, 2009-2010

Frequent reviewer, chair, and respondent for various divisions of NCA, ICA, AEJMC, CSEA, and ECA

Departmental and University Service

University of Connecticut:

Department Head, 2017 to present

University Working Group on COVID Reopening and the Social Sciences, 2020-2021

CLAS GEOC CA2 Subcommittee, 2016-2023

College of Liberal Arts Strategic Planning, Implementation Subcommittee, 2019-2020

Department Head Search Committee, Department of Anthropology, CLAS, 2019-2020

Department Head Search Committee, Department of Speech, Language, and Hearing Sciences, CLAS, 2019-2020

Department Head Search Committee, Department of Journalism, CLAS, 2020-2021

Department Head Search Committee, Department of Economics, CLAS, 2022-2023

Faculty search committee, 2019-2020 (2), 2020-2021 (3)

Graduate Committee, 2015-2017

Merit Claims Review Committee, 2015-2017

Merit Procedures and Guidelines Committee, 2015-2017
Program Assessment and Self-Study Committee, 2015-2017
Promotion, Tenure, and Review Committee, 2015-2017
Individualized Major Advisor: Nicholas English ("Sports Promotion & Entrepreneurship;" '24)
MA Program Advisor: Adam Rainear ('16), Emily Hutter ('17)
MA Committee member: Brittny LoPresti ('17), Michelle Lewis ('23)
PhD Program Advisor: Adam Rainear ('19), Karen Piantek McDermott ('19), Ayanna Eastman ('21), Emily Hutter ('21), Christine Gilbert ('22), Victoria Reid ('23), Anna Young ('23)
PhD Committee Member: Christina DeVoss ('19), Anne Borsai ('16), Preeti Srinivasan ('21), Yukyung Lee ('24), Amanda Coletti ('24), Alexandra Merceron, Nathan Chase, James DiCairano, Mohnish Kananathan, Alex Bridgemohan
PhD Dissertation Reviewer: Tai Yee Wu ('17), Katherine Weeks ('19), Mario Del Greco ('20), Alyce Veins ('21), Aditi Rao ('22), Ye Chen ('22)

University of Massachusetts Boston:

Founding Chair, Communication Department, 2009-2014
University Planning Committee, International School for Library and Information Science Leadership, 2013-2014
University Strategic Communication and Marketing Plan Committee, 2013-2014
Co-author, University Self-Study for NEASC Accreditation, 2013-2014 (external communication chapter)
Director, Communication Studies minor, 2009-2010, 2010-2011, 2011-2012
Communication Major Committee, Chair, 2009-2010, 2010-2011, 2011-2012
Chancellor's Strategic Task Force, External and Community Relations Committee, 2009-2010
Personnel Committee (for Promotion and Tenure), College of Liberal Arts, 2010-2011, 2011-2012 (co-Chair).
Search Committee, Communication Department, Chair, 2010-2011, 2011-2012, 2013-2014.
Writing Proficiency Requirement Committee, 2011-2012, 2012-2013
Search Committee, Chief of Campus Police, 2010-2011
Search Committee, Station Manager, WUMB Radio, 2010-2011.
Library and Information Science Committee, 2010-2011, 2011-2012
Strategic Planning Communications Workgroup, 2010-2011
Dean's Research Fund Award Committee, 2010-2011
Planning Committee, 10th annual Social Theory Forum, 2012-2013

Boston College:

Undergraduate Thesis committee service:

Elizabeth Pippert, Faith, Peace, and Justice Thesis, *The Story behind the Message: Hurricane Katrina Media Coverage*,

Phillip Lipari, Undergraduate Honors Thesis, *The Video Game as an Artistic Medium according to Kantian Aesthetic Theory*, Chair.

David Levy, Scholar of the College Thesis, *Interactive Media: Rethinking the Theoretical Landscape with Regard to Audience Inputs*, Chair.

Carissa Mann, Scholar of the College thesis, *Technology and Copyright: An Historical Journey from the Player Piano to File Sharing*

Naomi Otto, Scholar of the College thesis, *Copyright in the Balance: Intellectual Property in the Digital Age*

Anne Trevethick, Undergraduate Honors Thesis, *The First Amendment and Internet Filters: A Study of Boston Area Public Libraries after Implementation of the Children's Internet Protection Act*

Mentor, Presidential Scholars Program, (Tue Tran, class of 2011)

Graduate Program Development Committee

Teaching Assistant Development Committee

Faculty Search Committee (included two successful searches as Chair)

Research Committee

Faculty Advisor, Women's Club Lacrosse Team

Michigan State University:

Bowling for Scholars: A strike against cancer. East Lansing, MI

Sponsorship Committee
Prize Committee
Logistics Committee
Association of Graduate Students in Communication, Michigan State University
Class Representative
Doctoral Affairs Committee
Departmental Advisory Committee
Organizational Communication Mini-Conference, Michigan State University
Planning Committee

Community Service

Pro bono consultant, Emergency Preparedness Training Program, Massachusetts Red Cross
Volunteer, Hands on Hartford
Volunteer, Lasagna Love

Professional Memberships

Association for Communication Administration
Society for Risk Analysis
International Communication Association
National Communication Association
Central States Communication Association
Eastern Communication Association

Industry Experience

WFDD Public Radio 88.5 FM, Winston-Salem, NC: On-air Announcer/Program Engineer/News Assistant/Marketing Assistant, October 1993 to August 1997.
WAKE 89.5 FM, Winston-Salem, NC: On-air Announcer, January 1994 to May 1995.
WXII NewsChannel 12, Winston-Salem, NC: News Intern, September to December 1995; January to May 1997.
TV5-Toledo/Buckeye Cablesystems, Toledo, OH: On-air Host/Promotions Assistant, July 1998 to December 1998.

Press Appearances

Quoted in *Le Devoir*, "Une Fin de Règne aux Allures de Sortie de Route pour Donald Trump (An End of Reign that Looks Like an Off-Road for Donald Trump)." January 18, 2021
Quoted in *New Scientist*, "Viewing Media Coverage of Traumatic Events May Fuel Long Term Distress," April 17, 2019
Featured in *UConn Today*, "Meet Kenneth Lachlan, Head of Communication," September 11, 2017
Featured in *UConn Today*, "Source is Key to Credibility in Social Media Messaging," October 13, 2016
Quoted in *The Mass Media*, "University Communication Department Launches New Major," October 3, 2013
Featured guest on *Your Red Cross in Action*, Brookline Cable Network, February 2, 2010.
Quoted in *The Mass Media*, "New Media Studies Program to Begin Within Five Years," October 27, 2009.
Quoted in *The Heights*, "Taking Tests Online Proves Controversial for Many," February 16, 2009.
Quoted in *The Heights*, "Do I Want Your MTV?," February 16, 2009.
Quoted in *The Heights*, "Gaming Culture Has Many Faces," April 14, 2008.
Quoted in *The Heights*, "Panel Debates Merits of Facebook Social Network," December 4, 2006.
Featured in *Boston College Magazine*, "Under the Influence," Spring 2006.
Quoted in *USA Today*, "Overweight Television Characters Have Image Problem," October 8, 2001.